

# EVBox – Charge Charging Management Platform

## 1 Activate EVBox Elvi or BusinessLine

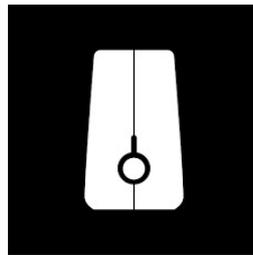
You can configure the operation of EVBox Stations using the EVBox Connect app.

The charging station Registration # and Security Code are required for configuration, and these will be located on the accessories folder. E.g., they will look like this:

- Registration #: e.g., EVB-P12345678
- Security Code: e.g., 123456789

### 1.1 EVBox Connect App

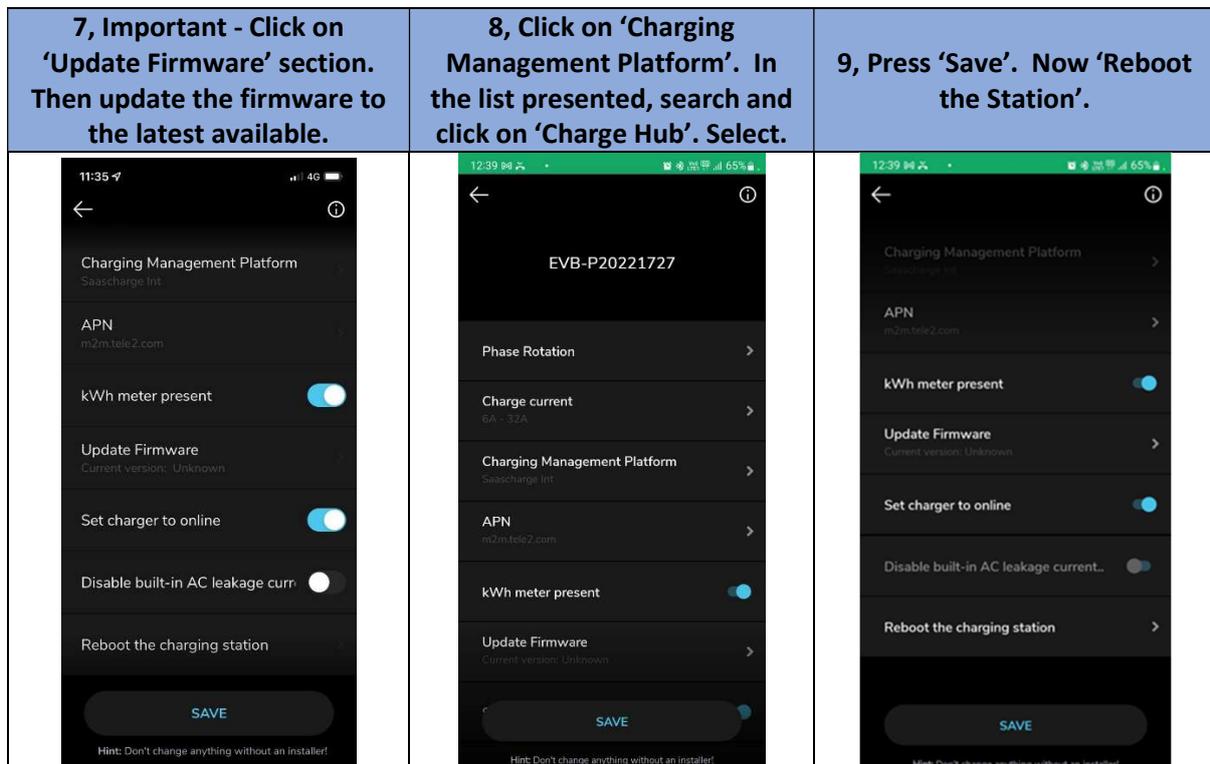
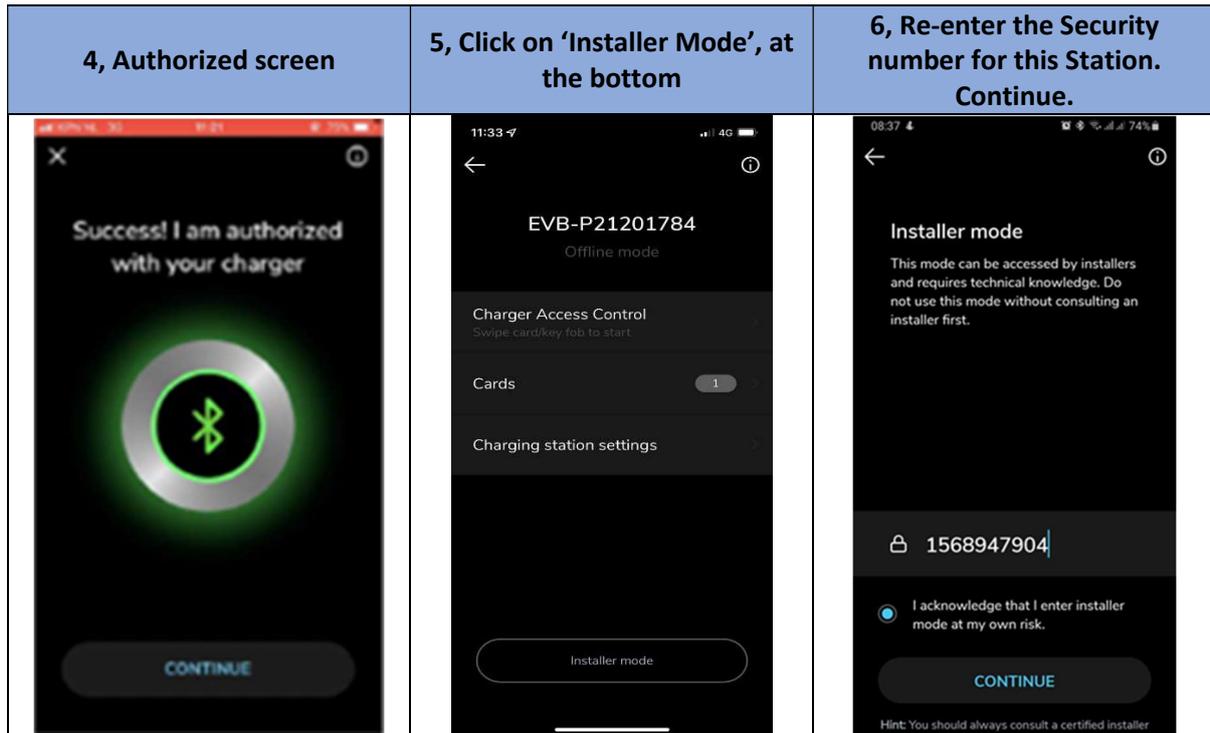
If you can not locate your Station details, or the EVBox Connect App wont accept them, then please contact us at [support@chargehub.solutions](mailto:support@chargehub.solutions) for assistance.



### 1.2 Set-up Procedure

Once you have the App open, follow the below instructions:

1, Find your Charger – click on ‘Add New Charger’	2, Make sure that the Registration # matches.	3, Once you find your Charger - Enter the Security Code.
<p>12:19 90%            EDIT ⓘ            Your chargers            * ESC 08:18, 23/06/2021 &gt;            * AUSMCE00602 13:28, 18/06/2021 &gt;            * AUSMCE00601 13:17, 18/06/2021 &gt;            * Strathpine Library 11:56, 16/06/2021 &gt;            * BusinessLine Double 14:19, 13/06/2021 &gt;            ADD NEW CHARGER            Hint: You can always connect another charger</p>	<p>12:19 90%            × ⓘ            I'm searching for your charger...            Bluetooth icon</p>	<p>12:19 90%            × ⓘ            Enter the security code of your charger            * * * * *            AUTHORIZED            Security code Done</p>



Note: 'Charge Hub' is at the bottom of the list. If for some reason that you can not find 'Charge Hub' in the Charging Management Platform list, then click on URL and type in - <wss://connect.longship.io/e42d233f0093415c920b43b769d310be/>

**Step 10:**

Contact Charge Hub ([support@chargehub.solutions](mailto:support@chargehub.solutions)) and provide the following details:

- EVB-P ID of the Station
- Name and Address of the Station. Ideally, the exact GPS coordinates and directions of where the Station is installed.

**Notes:**

1. If the Site is remote, then it always pays to give us a call to confirm that the Station has appeared in our platform. If you wish, go back into the EVBox Connect set up and ensure that:
  - **Charging Management Platform** shows **Charge Hub**
  - **Set Charger to Online** is on.
2. Sometimes when you try to go back into the Station via the EVBox Connect App, you may not be able to get a connection. Close the EVBox Connect App from your device, then re-open.
3. If any challenges, then call Charge Hub support on 1300 98 67 67