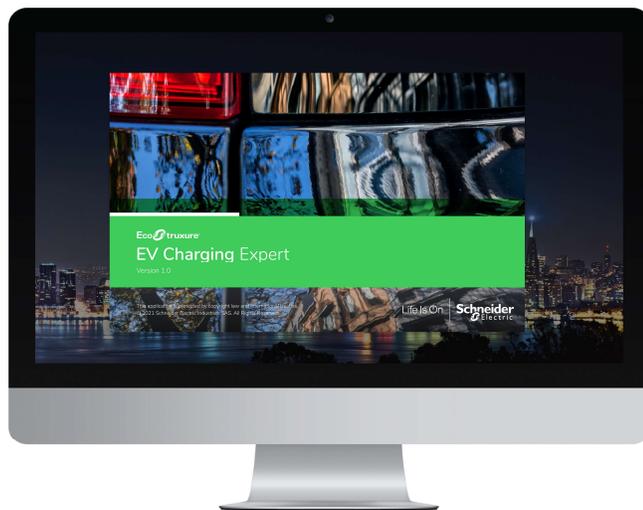


EcoStruxure™ EV Charging Expert

User Guide

09/2023



EcoStruxure EV Charging Expert is a Solar Impulse Efficient Solution.

Find out more here.

<https://solarimpulse.com/efficient-solutions/ecostruxure-ev-charging-expert>



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As standards, specifications and designs change from time to time, please ask for confirmation of the information given in this publication.

About this guide

Document scope

The purpose of this guide is to provide installers, maintenance personnel and users with the technical information necessary to install, commission and use the EcoStruxure EV Charging Expert.

Introduction

- EcoStruxure EV Charging Expert main features:
 - allocate a current setpoint to the charging stations in operation
 - see in real time the status of the charging stations through the dashboard
 - manage user authentication for charging authorization
 - get the charging sessions history and data from the charging stations in the network
- EcoStruxure EV Charging Expert is compatible with remote supervision from a Charge Point Operator in OCPP 1.6 Json.
- EcoStruxure EV Charging Expert allows two access profiles:

Admin: Access to all configuration parameters and features, dashboard operation and RFID cards management.

User: Dashboard operation and RFID cards management.

Related documents

Title of documentation	Reference number
EVlink Parking - EVlink Smart Wallbox - EVlink City - Charging station Commissioning Guide (English)	DOCA0060EN
EVlink Parking - EVlink City - EVlink Smart Wallbox - Charging Stations - Troubleshooting Guide (English)	DOCA0117EN
Instructions sheet - EVP2MM - Modem (English, French)	QGH5298301
Instructions sheet for Acti9 Smartlink SI D gateway A9XMWA20 (English, Dutch, French, German, Italian, Portuguese, Spanish, Chinese, Russian)	NVE60007
Instructions sheet for power meter METSEPM5320 (English, Dutch, French, German, Italian, Portuguese, Spanish, Chinese, Russian)	HRB69887
Instructions sheet for power meter A9MEM3250 (English, Dutch, French, German, Italian, Portuguese, Spanish, Chinese, Russian)	NHA15795
Instructions sheet for Enerlin'X IFE gateway LV434002 (English, French)	DOCA0084
Instructions sheet Enerlin'X EIFE communication module LV851001 (English, French)	DOCA0106
Installation guide for EcoStruxure EV Charging Expert (English)	DOCA0164EN

You can download these technical publications and other technical information from our website at <https://www.se/en/download>

Safety information

Important information

Read these instructions carefully and look at the equipment to become familiar with the device before trying to install, operate, service, or maintain it. The following special messages may appear throughout this manual or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.



The addition of either symbol to a “Danger” or “Warning” safety label indicates that an electrical hazard exists which will result in personal injury if the instructions are not followed.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

DANGER

DANGER indicates a hazardous situation which, if not avoided, **will result in** death or serious injury.

WARNING

WARNING indicates a hazardous situation which, if not avoided, **could result in** death or serious injury.

CAUTION

CAUTION indicates a hazardous situation which, if not avoided, **could result in** minor or moderate injury.

NOTICE

NOTICE is used to address practices not related to physical injury.

PLEASE NOTE

Electrical equipment should be installed, operated, serviced, and maintained only by qualified personnel. No responsibility is assumed by Schneider Electric for any consequences arising out of the use of this material.

A qualified person is one who has skills and knowledge related to the construction and operation of electrical equipment and its installation and has received safety training to recognize and avoid the hazards involved.

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Chapter 1.
SYSTEM
ENVIRONMENT

1.1 EcoStruxure EV Charging Expert

1.1.1 Overview

1.1.1.1 Power management functions

The power available for the charging stations will be distributed among the vehicles that are charging.

An electric vehicle needs a minimum setpoint to accept charging and, if this minimum is not available, the charge will momentarily be suspended.

The Load Management System allows the Admin profile to choose between two thresholds (floor values):

- 8A by default for single phase charging and 14A by default for three-phase charging (based on EV/ZE ready)
- 6A by default for both single phase and three-phase (based on IEC 61851)

When a new vehicle connects and there is not enough available power, the system will suspend the charging of another vehicle to allow the new vehicle to charge.

Two options of charging prioritization are available during the configuration of the load management system:

- Energy:

The system suspends the charging of vehicles which have already consumed the highest amount of energy.

This option is set by default.

- Duration:

The system suspends the charging of vehicles with the longest charging time.

In both options, the EcoStruxure EV Charging Expert checks the values every 15 minutes and updates charging rights accordingly

Only the Admin profile can change this parameter.

According to the EcoStruxure EV Charging Expert reference (only available for commercial references HMIBSCEA53D1ESM, -EDM, -EDL), the EcoStruxure EV Charging Expert can manage:

- VIP RFID cards, that make it possible for the user to get the maximum available* power at any time no matter the charging station.
- VIP charging stations, that make it possible for any user RFID card to get the maximum available* power at any time on that specific VIP charging station.

The VIP status (RFID card or charging station) can be added or deleted with the Admin or User profiles.

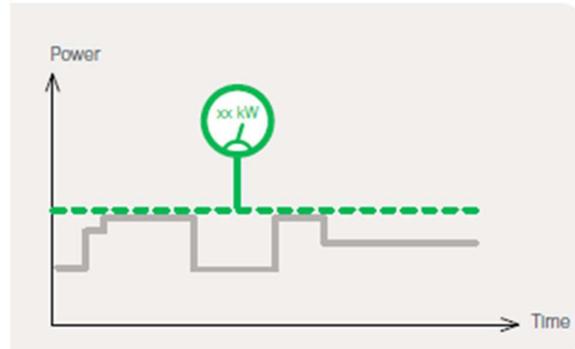
**The maximum available power for VIP status may be lower than the charging station rating depending on the number of VIP charging at the same time.*

1.1.1.2 Power management: two possible implementations

Static mode

The maximum current setpoint for the whole charging infrastructure is a fixed value depending on the subscribed power supply and on the consumed power in the rest of the building. This current is distributed between all connected vehicles to limit the risk of installation tripping.

Consumption profile in static mode:

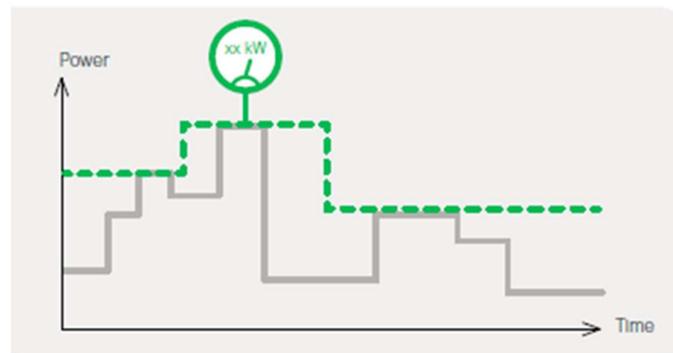


For example, ten 22kVA charging points can be used at the same time with a total consumption not exceeding 100kVA.

Dynamic mode

The maximum current setpoint for the whole charging infrastructure dynamically changes according to the building consumption while considering the subscribed power supply. The remaining available current is distributed between all connected vehicles to limit the risk of installation tripping.

Consumption profile in dynamic mode:



For example, ten 22kVA charging points can be used at the same time within an installation designed to provide 150kVA for both the building and all the charging stations. Depending on the building consumption, the maximum current setpoint for the whole charging infrastructure can theoretically reach 150kVA.

In dynamic mode, the EcoStruxure EV Charging Expert must be connected to power meters measuring the consumption of the building and the charging stations.

1.1.1.3 EcoStruxure EV Charging Expert product range & features

		EV Charging Expert with static mode <i>(dynamic load management with STATIC current setpoint)</i>		EV Charging Expert with dynamic & static modes <i>(dynamic load management with DYNAMIC or STATIC current setpoints)</i>			
References (2)		HMIBSCEA53D1ESS	HMIBSCEA53D1ESM	HMIBSCEA53D1EDB	HMIBSCEA53D1EDS	HMIBSCEA53D1ED	HMIBSCEA53D1EDL
Features							
Capacity	Max number of charging stations	15	50	5	15	50	100
Power Management	With a static setpoint	●	●	●	●	●	●
	With a dynamic setpoint			●	●	●	●
	Time of use	●	●	●	●	●	●
Multi zone	Max number of zones	1	10	2	2	10	20
	Max number of zone levels	1	3	2	2	3	3
Other loads	Power consumption reporting on other feeders		●			●	●
Badge Management	VIP privilege for users	●	●	●	●	●	●
Station management	VIP privilege for stations	●	●	●	●	●	●

(1)

(2) To upgrade from a current commercial reference to an upper-level one, please consult us

Note: The maximum number of zones includes zones and sub-zones (refer to [chapter 2.6 Zones configuration](#)).

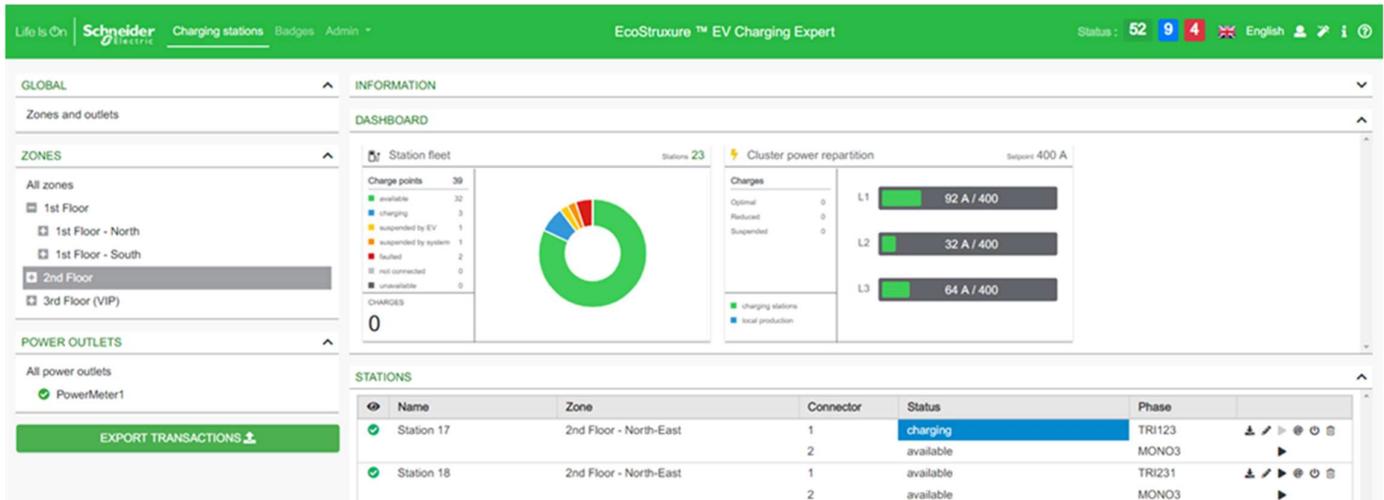
Contact your Schneider Electric sales representative if you wish to upgrade from your current EcoStruxure EV Charging Expert software license (commercial reference) to a higher version. See §3.17- EcoStruxure EV Charging Expert License upgrade for more details.

1.1.1.4 User profile features

Operate EcoStruxure EV Charging Expert Dashboard

At a glance the user can:

- See the status of all charging stations or some of them
- Track the power consumption per phase



Remote control of charging station and transactions

Remote start, remote stop, remote force stop, reboot (automatic charging resume), reset (charging stopped), access to maintenance report
Access through "Station" tab.

Add, remove RFID cards in a list

When the EcoStruxure EV Charging Expert is set as the authentication mode, the following features are available: add, remove, update RFID cards and modify credentials (ex: VIP RFID cards).
Access through "RFID cards" page from the dashboard.

Export Charging Data Records (CDR)

On the EcoStruxure EV Charging Expert Dashboard, the user can see the ongoing charging sessions or all the sessions since the commissioning of the EcoStruxure EV Charging Expert.

EcoStruxure EV Charging Expert can register over 1 million transactions data, also called charging data records, in its internal memory. The charging data records can also be exported to an external file in CSV format for all the charging stations. It is possible to select the period before exporting the file.
Access through "Export transaction" from the dashboard.

1.1.1.5 Admin profile features

In addition to the user profile features, the Admin profile can change the configuration of the charging stations, and upgrade EcoStruxure EV Charging Expert firmware.

EcoStruxure EV Charging Expert commissioning

All the parameters are accessible via the Admin page.

The Admin profile sets configuration parameters for:

- Network configuration
- Remote supervision
- Zone operating mode (static or dynamic)
- Current limitation per zone
- Charging stations
- Load-shedding strategy and degraded mode (communication lost)
- Time of use
- Digital inputs
- Advanced Parameters

EcoStruxure EV Charging Expert maintenance

The Admin profile can:

- Update the EcoStruxure EV Charging Expert firmware
- Operate a "Back to factory"
- Operate a "Save & restore"
- Manage users accounts and passwords
- Download EcoStruxure EV Charging Expert maintenance report
- Access the Wizard that is used for initial commissioning

1.1.1.6 EcoStruxure EV Charging Expert hardware features

⚠ CAUTION

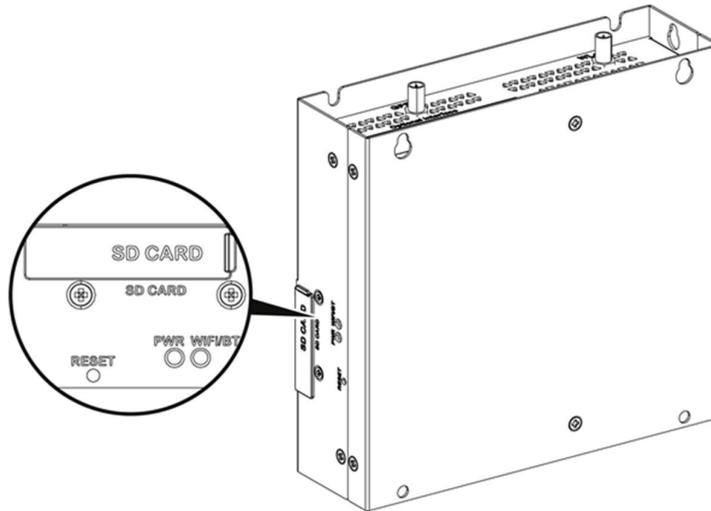
RISK OF BURNS

Do not touch the surface of the heat sink during operation.

During operation, the surface temperature of the heat sink may exceed 70 °C.

Failure to follow these instructions could result in minor or moderate injury

Description

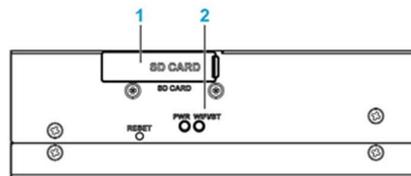


Reset button and LEDs

The table below describes the meaning of the status LEDs

Marking	Color	State	Meaning
PWR	Green	On	Active (user operates OS) (state S0)
WiFi/BT	Green	Off	No WiFi/BT data transmission
		On	Data transmission

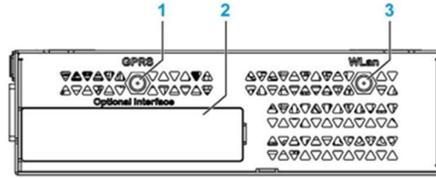
Front view



1 - SD card socket (SD card not delivered with the EcoStruxure EV Charging Expert)

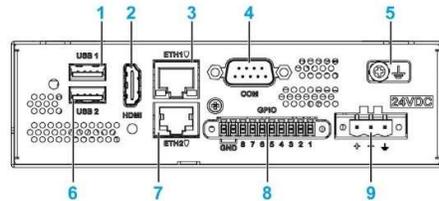
2- LEDs and reset button

Front view



- 1 - SMA connector for the GPRS/4G external antenna (function not yet available)
- 2 - Optional interface
- 3 - SMA connector for the WLAN external antenna (function not yet available)

Rear view



- 1 - USB1 (USB 2.0)
- 2 - HDMI port
- 3 - ETH1 (10/100/1000 Mb/s)
- 4 - COM port RS-232/422/485
- 5 - Ground connection pin
- 6 - USB2 (USB 2.0)
- 7 - ETH2 (10/100/1000 Mb/s)
- 8 - GPIO
- 9 - DC power connector

1.1.2 EcoStruxure EV Charging Expert communication devices

1.1.2.1 EVlink charging stations



For AC charging stations (SMART WALLBOX, PARKING and CITY), the EcoStruxure EV Charging Expert is compatible with the **v3.3.0.0.1** firmware release or higher. See DOCA0060 “EVlink Charging Stations commissioning guide” to learn how to check the firmware release of the charging stations and update it.

For AC charging stations (EVlink Pro AC and EVlink Pro AC Metal), the EcoStruxure EV Charging Expert is compatible with the **v01.00.00** firmware release or higher.

For DC FAST CHARGE 24 kW stations, the EcoStruxure EV Charging Expert is compatible with mono and bi-connector stations on **v22PRO017362 V013** firmware release or higher. Please contact your local Schneider Electric representative if you want to configure a DC FAST CHARGE station.

Latest releases are available on se.com/download.

For previous releases, contact Schneider Electric Customer Care Center.

1.1.2.2 Power meters

Note: power metering is only required when the EcoStruxure EV Charging Expert is used in dynamic mode.

The table below lists the power meters compatible with the EcoStruxure EV Charging Expert.

Name	Pole description	Input type	Connection to EcoStruxure EV Charging Expert
A9MEM3250 (Link 150 + Acti 9 iEM3000) 	1P + N / 3P / 3P + N	External CT: 1 A or 5 A CT: Current Transformer	See §2.5 Power meter connection
METSEPM5320 (PowerLogic PM5000) 	1P + N / 3P / 3P + N		On the same network where the EcoStruxure EV Charging Expert is connected
A9XMWD20 (PowerTag Link + Power Tags) 	1P + N / 3P / 3P + N	Wireless energy sensor PowerTag up to 630 A	On the same network where the EcoStruxure EV Charging Expert is connected
Compact NSX circuit breaker with embedded metering (with Enerlin'X IFE gateway) 	3P / 4P	Modbus TCP	On the same network where the EcoStruxure EV Charging Expert is connected
Masterpact MTZ circuit breaker with embedded metering (with embedded Enerlin'X EIFE module) 	3P / 4P	Modbus TCP	On the same network where the EcoStruxure EV Charging Expert is connected

1.1.2.2.1 Modbus registers tables

The following tables show the ModBus registers per type of power meter.

Power meter model	"PM5320, IEM3x5x, Power tag A"
Register @	Description
3000	Intensity Ph1
3002	Intensity Ph2
3004	Intensity Ph3
3060	power Total Active
3204	energyDeliveredActive

Power meter model	"NSX legacy"
Register @	Description
12016	Intensity Ph1
12017	Intensity Ph2
12018	Intensity Ph3
12041	power Total Active
12050	energyDeliveredActive

Power meter model	"NSX"
Register @	Description
1016	Intensity Ph1
1017	Intensity Ph2
1018	Intensity Ph3
1037	power Total Active
2000	energyDeliveredActive

Power meter model	"MTZ"
Register @	Description
32028	Intensity Ph1
32030	Intensity Ph2
32032	Intensity Ph3
32078	power Total Active
32096	energyDeliveredActive

Other power meters than those listed on the table on chapter 1.1.2.2 are compatible with EcoStruxure EV Charging Expert as well, as long as they match one of the four lists of ModBus registers detailed here above. When commissioning the power meter, select from the drop-down list on "Model" field the corresponding model of power meter matching the appropriate registers list.

See [chapter 2.5 Power Meters commissioning](#) for more information.

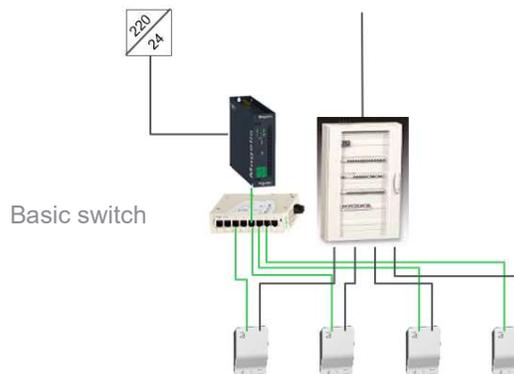
1.1.2.3 Modem

Name	Description	Connection to EcoStruxure EV Charging Expert
EVP3MM 	3G/4G	On the same network where the EcoStruxure EV Charging Expert is connected

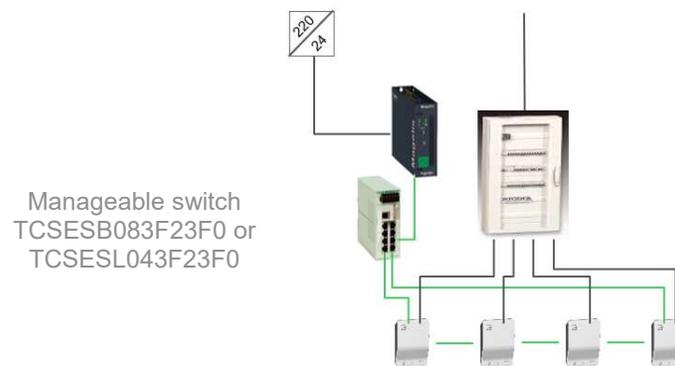
Note: Other modems could be used (router function is required).

1.1.3 EcoStruxure EV Charging Expert network architecture

1.1.3.1 Star topology

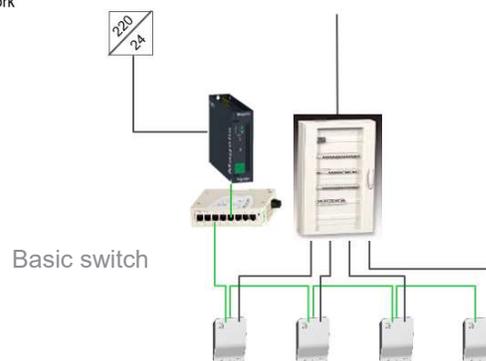


1.1.3.2 Ring topology



1.1.3.3 Daisy chain topology

— Ethernet network
— Power supply



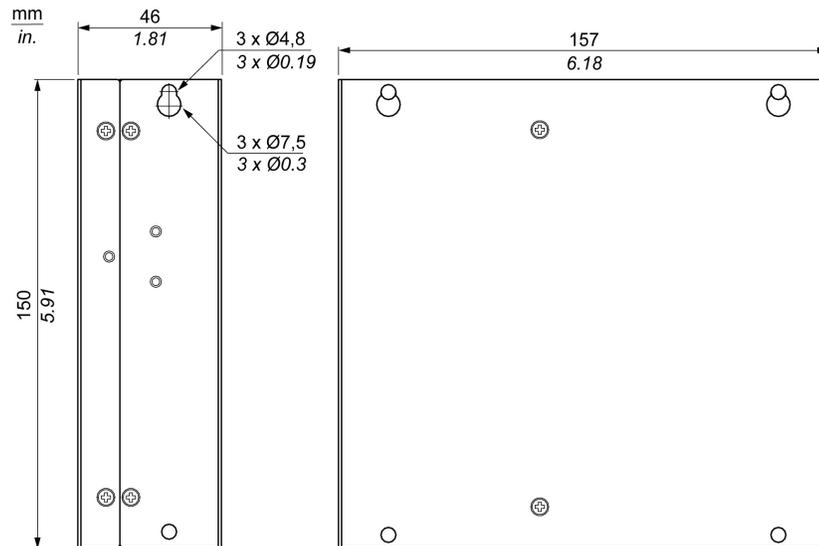
This topology is not recommended as it does not ensure optimum continuity of service

1.2 EcoStruxure EV Charging Expert characteristics

1.2.1 General characteristics

Element	Characteristics
Operating System	Linux Yocto
Cooling method	Natural air flow
Weight	1 kg (2.2 lbs)

1.2.1.1 Dimensions



1.2.2 Environmental characteristics

Characteristics	Value
Degree of protection	IP 40
Pollution degree	For use in pollution degree 2 environment
Operating temperature	0...50 °C
Operating temperature for horizontal mounting	0...50 °C
Storage temperature	0...50 °C
Operating altitude	2,000 m (6,560 ft) max
Random vibration	5...500 Hz: 2 G _{rms}
Storage humidity	10...95 % RH at 40 °C (104 °F), no condensation

1.2.3 Power supply characteristics

Element	Characteristics
Rated voltage	24 Vdc
Inrush current	1,5 A
Power consumption	16 W

1.2.4 Communication modules

1.2.4.1 USB interface

Element	Characteristics
Type	USB 2.0
Current load	Maximum 0.5 A
Connection	Type A

1.2.4.2 Ethernet interface

Element	Characteristics
Type	RJ45
Speed	10/100/1000 Mb/s base-T

1.3 Set up of EcoStruxure EV Charging Expert system environment

1.3.1 EcoStruxure EV Charging Expert installation

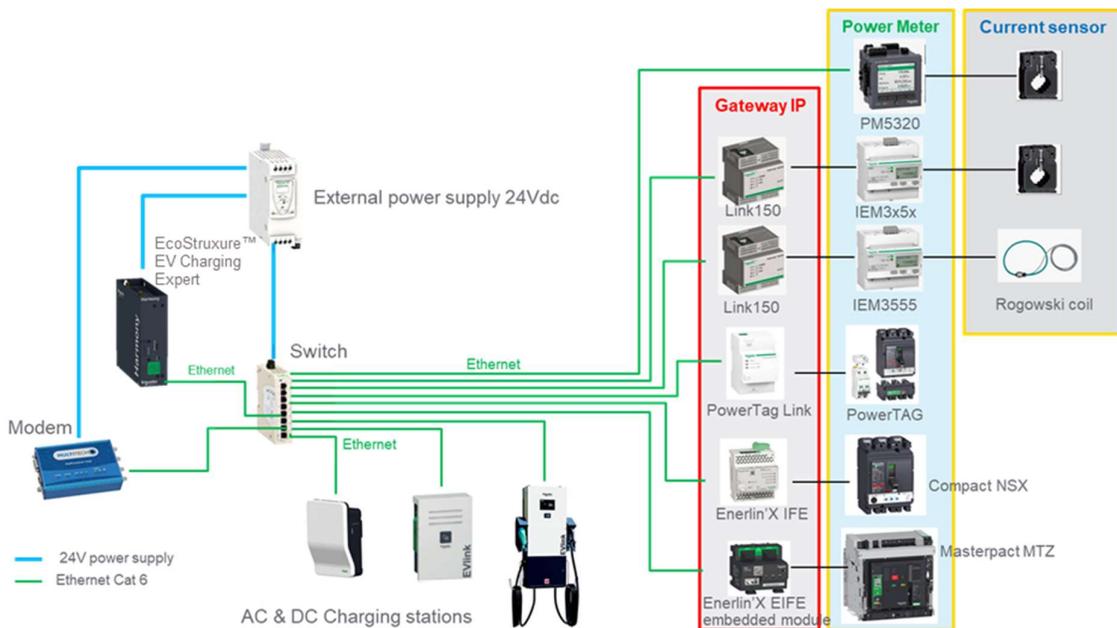
See DOCA0164EN-03 “EcoStruxure EV Charging Expert installation guide” available on the EcoStruxure EV Charging Expert packaging and on se.com/download

1.3.1.1 Ethernet connection: charging station connection

EcoStruxure EV Charging Expert is connected to the charging station network through Ethernet connector ETH1 (**do not use ETH2**).

Use an Ethernet straight cable between EcoStruxure EV Charging Expert and the charging station Ethernet network.

1.3.1.2 Power meter connection



Gateways and power meters must be set correctly before starting the EcoStruxure EV Charging Expert commissioning. Please check the relevant documentation to perform this step.

Note: power metering is only required when the EcoStruxure EV Charging Expert is used in dynamic load management mode.

Link: commercial reference EGX150

User Guide document reference available on se.com :

- **EN** → DOCA0110EN
- **FR** → DOCA0110FR

Acti9 PowerTag Link (Acti 9 Smartlink): commercial reference A9XMWD20 or A9XMWD100

User Guide document reference available on se.com :

- **EN** → DOCA0157EN
- **FR** → DOCA0157FR

PM5320: commercial reference METSEPM5320

User Guide document reference available on se.com :

- EN → EAV15107-EN
- FR → EAV15107-FR

Acti 9 IEM3X5X: commercial reference A9MEM3X5X**User Guide document reference available on se.com :**

- EN → DOCA0005EN
- FR → DOCA0005FR

PowerTag A9MEM15XX**User Guide document reference available on se.com :**

- EN → DOCA0157EN
- FR → DOCA0157FR

PowerTag A9MEM15XX & Acti 9 IEM3X5X: refer to Schneider Electric catalog to select the right reference

Enerlin'X IFE LV434002:**User Guide document reference available on se.com :**

- EN → DOCA0084EN
- FR → DOCA0084FR

Enerlin'X EIFE LV851001:**User Guide document reference available on se.com :**

- EN → DOCA0106EN
- FR → DOCA0106FR

1.4 Zone definition

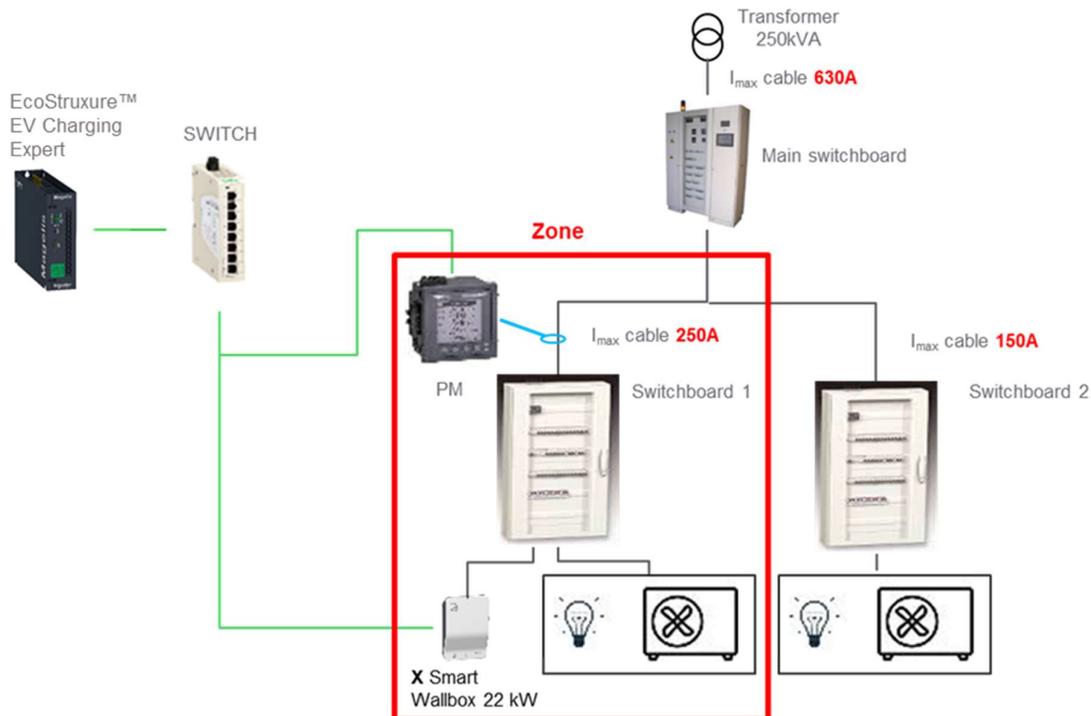
A zone is made of one switchboard:

- directly supplying charging stations and possibly other electrical loads,
- or supplying other switchboards of which at least one is supplying charging stations and possibly other electrical loads. This latter forms a sub-zone. The total installed power of all sub-zones must be at least equal to the maximum power that can be delivered by the upper zone switchboard. Three levels of sub-zones are possible.

The maximum number of zones and sub-zones depends on the EcoStruxure EV Charging Expert reference (see features table on [chapter 1.1.1.3](#)).

Example #1: one single zone

In this example, the main switchboard can supply both switchboards at the maximum power. Energy management is required in the zone if the switchboard #1 cannot supply all charging stations and other electrical loads at the same time at the maximum power.



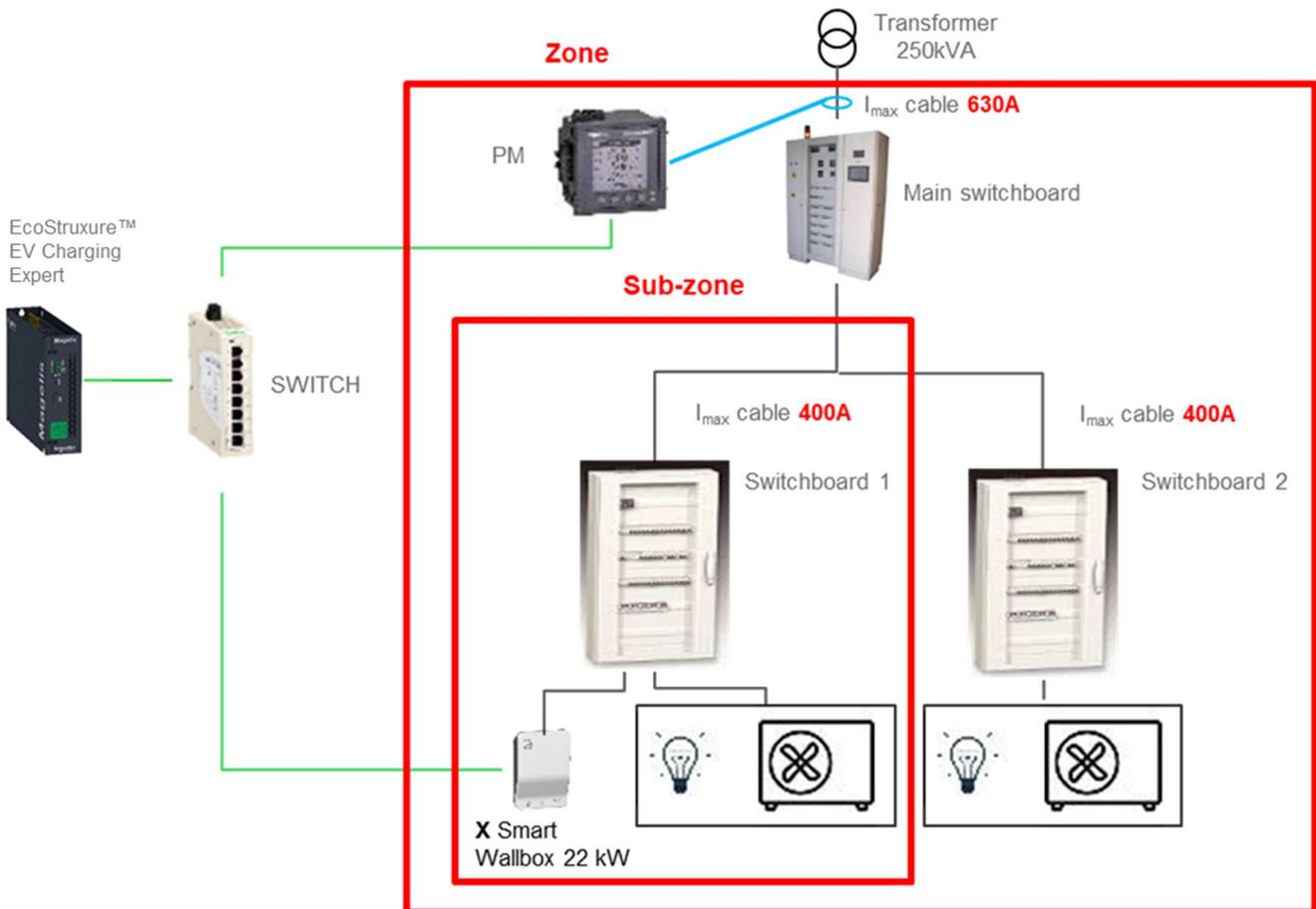
Example #2: one zone with one sub-zone

In this example, the main switchboard cannot supply both switchboards at the maximum power. In the same way, the switchboard 1 cannot supply all charging stations and other electrical loads at the same time at the maximum power.

The power available to charging stations will depend on:

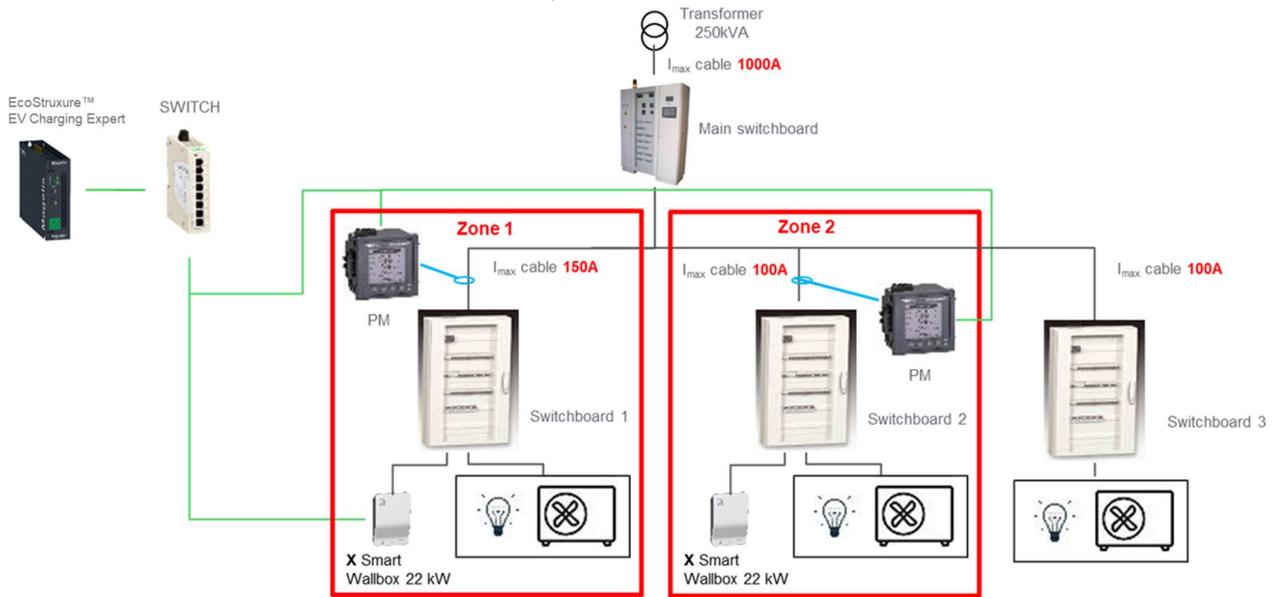
- the total consumption of other electrical loads supplied by switchboards 1 and 2 due to the current limitation of the main switchboard (630 A),
- on the consumption of other electrical loads supplied by switchboard 1 due to its current limitation (400 A)

As a result, it is necessary to define a zone (main switchboard) with a sub-zone (switchboard 1).



Example #3: two zones at the same level

In this example, the main switchboard can supply both switchboards at the maximum power. Energy management is required in each zone if switchboards 1 and 2 cannot supply all charging stations and other electrical loads at the same time at the maximum power.



1.5 Commissioning of remote connection to EcoStruxure EV Charging Expert

Please go to [chapter 2 EcoStruxure EV Charging Expert COMMISSIONING](#) if you do not plan to access the EcoStruxure EV Charging Expert remotely.

1.5.1 Initial condition

Connect to the modem via your web browser.

1.5.1.1 IP Address:

EcoStruxure EV Charging Expert IP (default address): 192.168.0.128
 Modem IP (default address): 192.168.0.254
 Sim card IP (example): 193.192.200.10

1.5.1.2 Prerequisites:

Cellular configuration must be done (see NNZ2678201-01 "Instruction sheet for EVP3MM Modem)

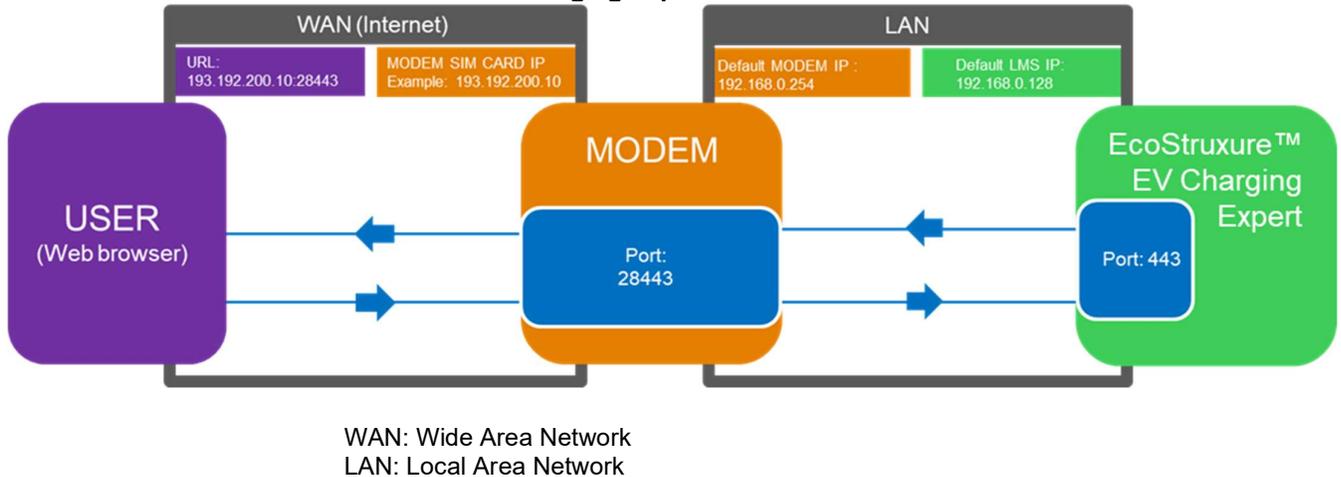
1.5.2 Example of selection of the modem port:

Default EcoStruxure EV Charging Expert IP 192.168.0.128
 EcoStruxure EV Charging Expert port (Port to access to the EcoStruxure EV Charging Expert dashboard): 443

Select the last two digits of the EcoStruxure EV Charging Expert IP address (28) and concatenate it to the EcoStruxure EV Charging Expert port (443)
 Result: Modem Port = 28443

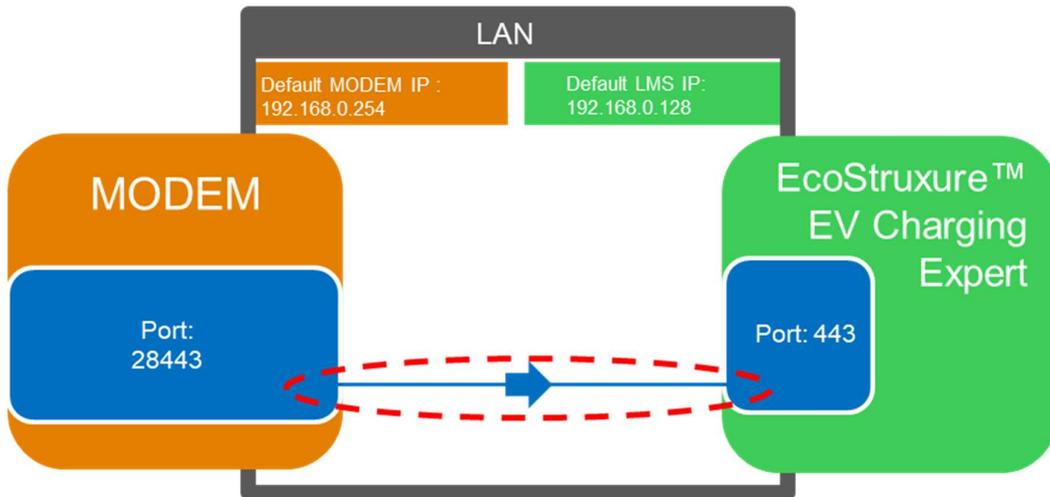
NOTE: the port number cannot exceed 65535

Network schematic of the EcoStruxure EV Charging Expert remote connection

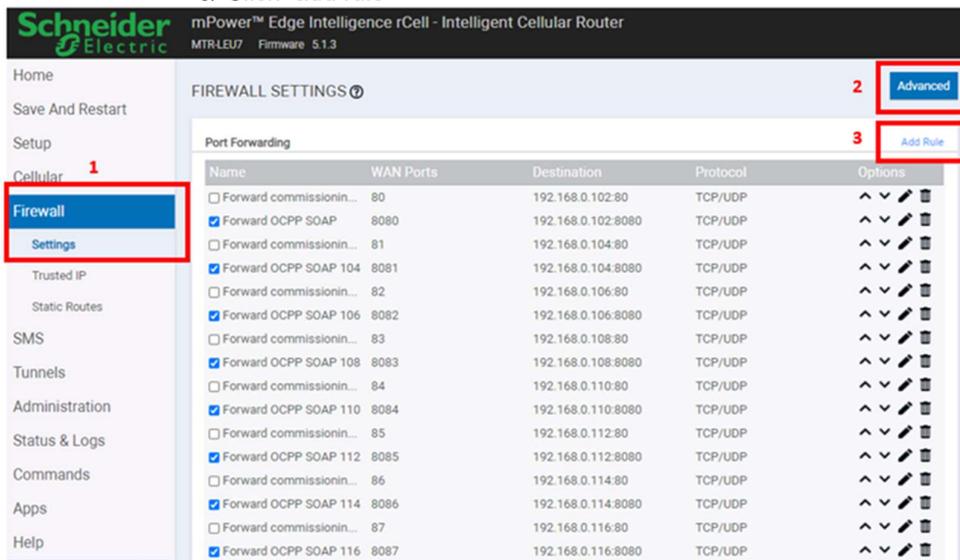


1.5.3 Commissioning of the EVlink modem (EVP3MM)

1.5.3.1 Configuration of the downstream communication channel



- 1/ Go to settings tab
 - 2/ Check the status of the configuration
- The button must indicate “Advanced”. If it is not the case, click the button.
- 3/ Click “add rule”



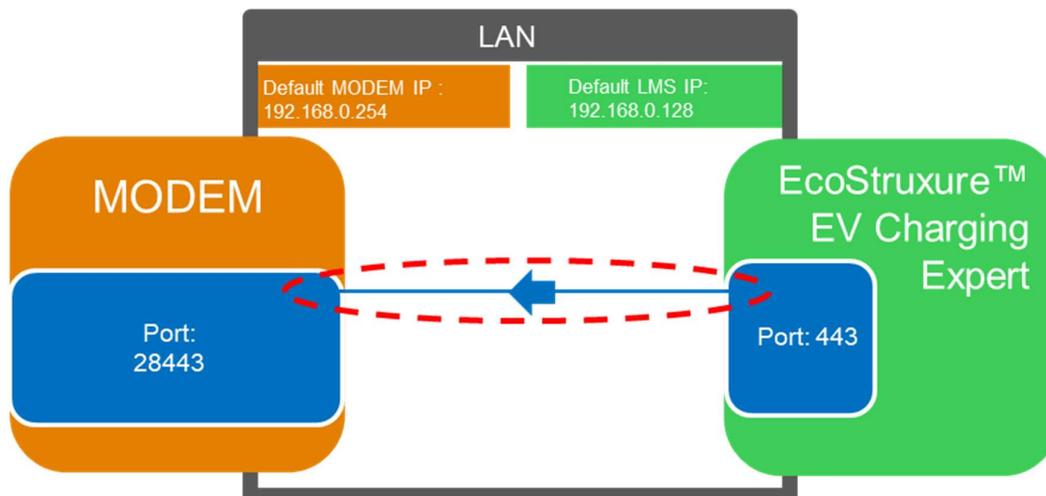
The Inbound Forwarding Rule window appears

4/ Insert the following parameters:

- Name: Indicate a name for the connection (example: Remote connection)
- WAN Port(s) (Port selected previously): 28443
- Destination LAN IP (EcoStruxure EV Charging Expert IP): 192.168.0.128
- Destination LAN Port (Port to access the EcoStruxure EV Charging Expert dashboard): 443

5/ Then click the Submit button

1.5.3.2 Configuration of the upstream communication channel



6/ Click Advanced to switch the status of the configuration to Advanced (The button should indicate Normal)

The screenshot shows the Firewall Settings page for the mPower™ Edge Intelligence rCell. The 'Normal' button is highlighted with a red box. The page displays a table of Prerouting Rules.

Name	Source	Destination	Protocol	NAT IP	Options
<input type="checkbox"/> Forward commis...	WAN	80	TCP/UDP	192.168.0.102:80	^ v ✖
<input checked="" type="checkbox"/> Forward OCPP S...	WAN	8080	TCP/UDP	192.168.0.102:8080	^ v ✖
<input type="checkbox"/> Forward commis...	WAN	81	TCP/UDP	192.168.0.104:80	^ v ✖
<input checked="" type="checkbox"/> Forward OCPP S...	WAN	8081	TCP/UDP	192.168.0.104:8080	^ v ✖
<input type="checkbox"/> Forward commis...	WAN	82	TCP/UDP	192.168.0.106:80	^ v ✖
<input checked="" type="checkbox"/> Forward OCPP S...	WAN	8082	TCP/UDP	192.168.0.106:8080	^ v ✖
<input type="checkbox"/> Forward commis...	WAN	83	TCP/UDP	192.168.0.108:80	^ v ✖
<input checked="" type="checkbox"/> Forward OCPP S...	WAN	8083	TCP/UDP	192.168.0.108:8080	^ v ✖
<input type="checkbox"/> Forward commis...	WAN	84	TCP/UDP	192.168.0.110:80	^ v ✖
<input checked="" type="checkbox"/> Forward OCPP S...	WAN	8084	TCP/UDP	192.168.0.110:8080	^ v ✖
<input type="checkbox"/> Forward commis...	WAN	85	TCP/UDP	192.168.0.112:80	^ v ✖
<input checked="" type="checkbox"/> Forward OCPP S...	WAN	8085	TCP/UDP	192.168.0.112:8080	^ v ✖
<input type="checkbox"/> Forward commis...	WAN	86	TCP/UDP	192.168.0.114:80	^ v ✖
<input checked="" type="checkbox"/> Forward OCPP S...	WAN	8086	TCP/UDP	192.168.0.114:8080	^ v ✖
<input type="checkbox"/> Forward commis...	WAN	87	TCP/UDP	192.168.0.116:80	^ v ✖
<input checked="" type="checkbox"/> Forward OCPP S...	WAN	8087	TCP/UDP	192.168.0.116:8080	^ v ✖

7/ Click “Add SNAT Rule” (scroll down to find the button)

The screenshot shows the Postrouting Rules section. The 'Add SNAT Rule' button is highlighted with a red box. The page displays a table of Postrouting Rules.

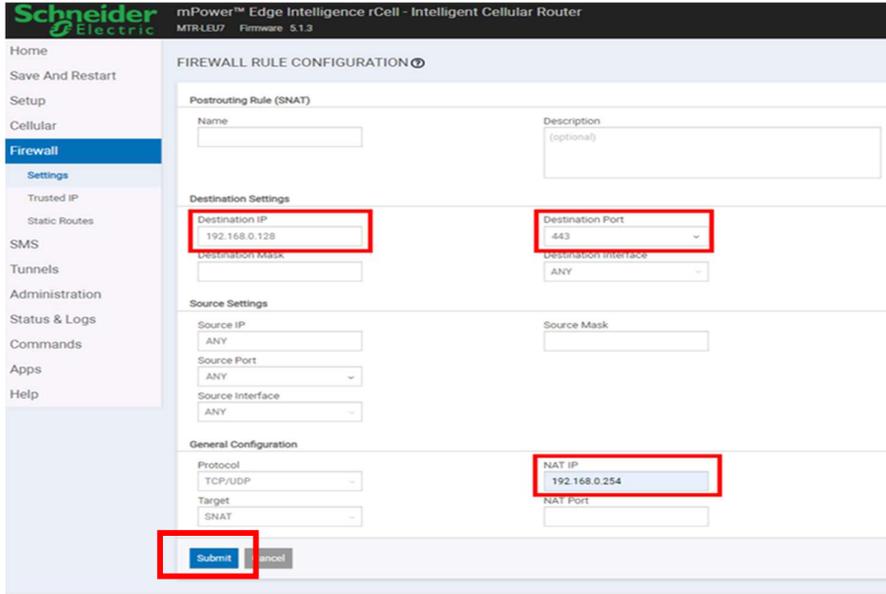
Name	Source	Destination	Protocol	Target	Options
No rules yet					

The Postrouting Rule window appears.

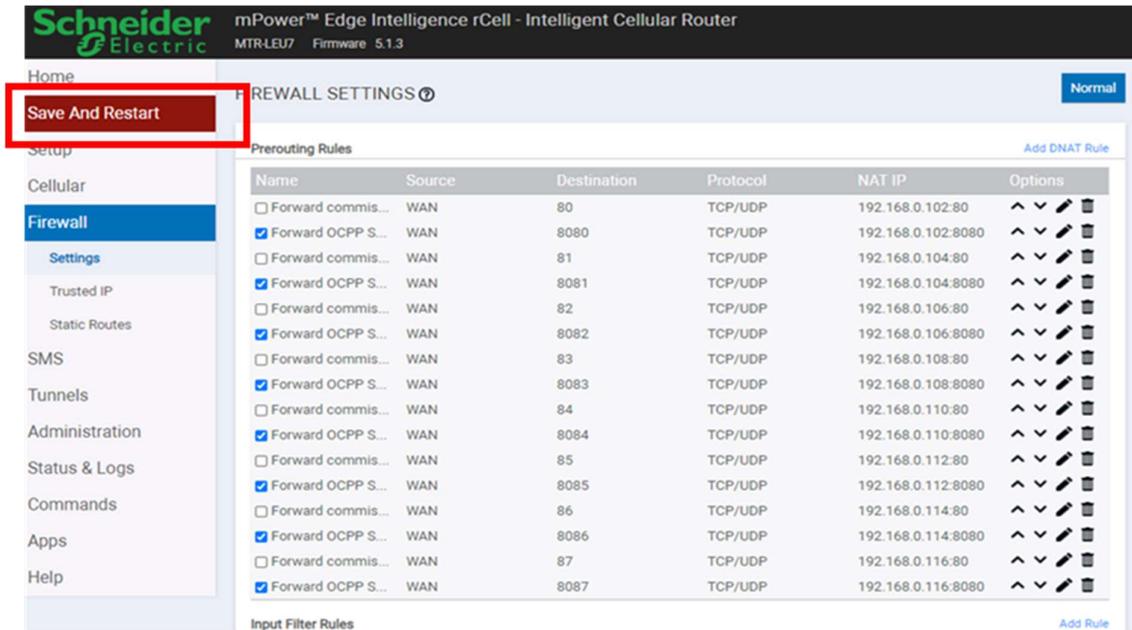
8/ Insert the following parameters:

- Name: Indicate a name for the connection (example: Remote connection)
- Destination LAN IP (EcoStruxure EV Charging Expert IP): 192.168.0.128
- Destination LAN Port (Port to accede to the EcoStruxure EV Charging Expert dashboard): 443
- NAT IP (Modem IP): 192.168.0.254

9/ Then click Submit.



Then click on the button “Save and restart” to finish the configuration.



Thanks to this operation, the USER will be able to access the EcoStruxure EV Charging Expert dashboard through 193.192.200.10:28443

Chapter 2.

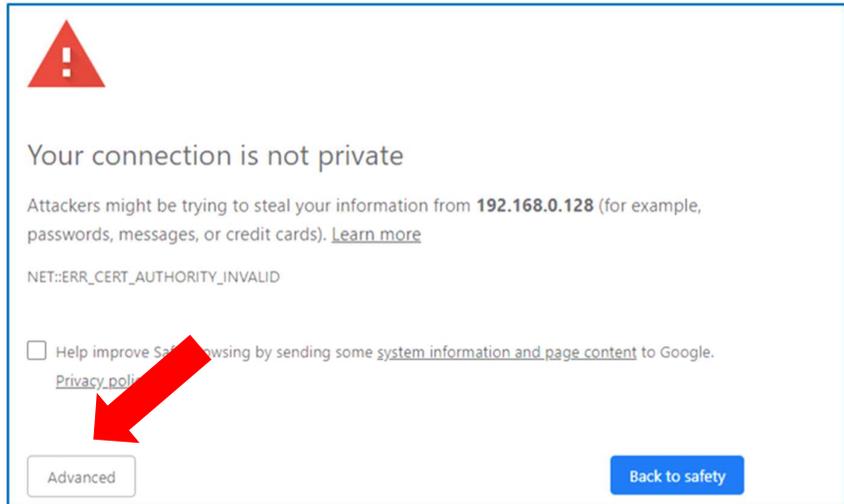
EcoStruxure EV Charging Expert COMMISSIONNING

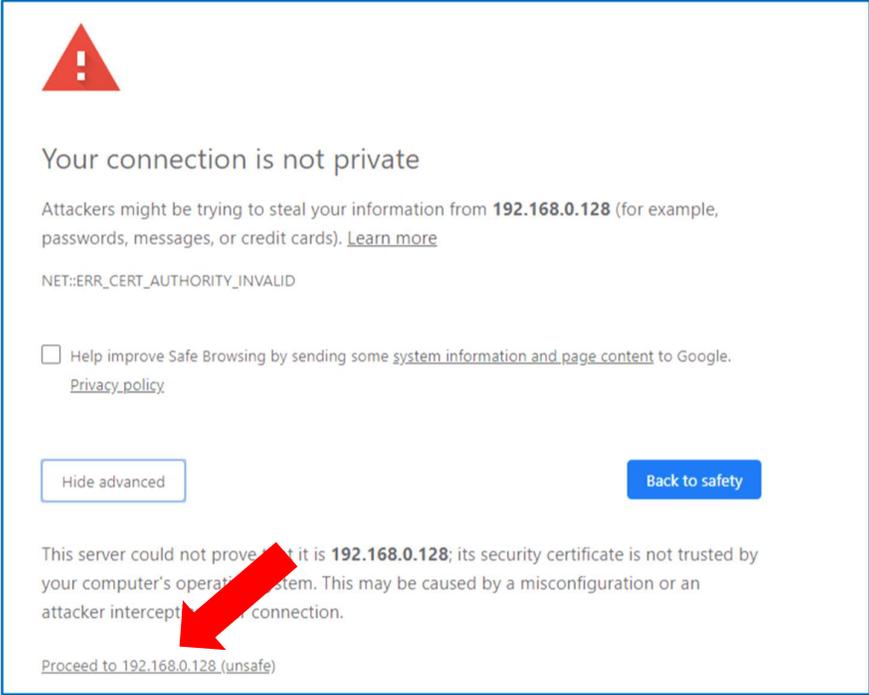
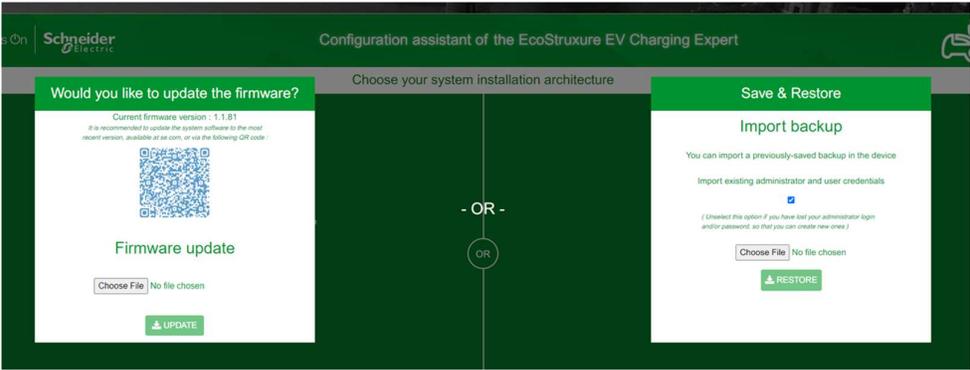
2.1 Getting started with EcoStruxure EV Charging Expert

2.1.1 Computer configuration

Step	Action
1	Connect your computer to the EcoStruxure EV Charging Expert Ethernet network
2	Open the local network properties menu of your computer.
3	Open Internet Protocol TCP/IP v4 properties.
4	Set the static IP address properties as follows: IP address: 192.168.0.x (where x is a number between 50 and 100) Subnet mask: 255.255.255.0 No default gateway No DNS server No proxy

2.1.2 Login to the EcoStruxure EV Charging Expert (Wizard)

Step	Action
1	<p>Open a web browser and type 192.168.0.128 in the URL field</p> <p>If the EcoStruxure EV Charging Expert IP has been changed, you may not know its IP address. To have access to the product, you can use your computer to detect the EcoStruxure EV Charging Expert on the network. On Windows, open the Windows Explorer and click the network icon (scroll down on the left menu). After a short loading time, the EcoStruxure EV Charging Expert available on the network are displayed, named according to their reference. You can double-click on the EcoStruxure EV Charging Expert icon to open its commissioning tool.</p> <p>NOTE: Only Google Chrome web browser is compatible (72.0.3626.121 or upper)</p> <p>A security warning may be displayed: click on "Advanced" button if this occurs (see capture below)</p> <div data-bbox="495 1186 1339 1690" style="border: 1px solid blue; padding: 10px;">  </div>

Step	Action
	<p>Then click on "Proceed to @ ..."</p> <div data-bbox="472 258 1341 953"></div>
2	<p>If needed Update the firmware (more details on chapter 2.2.1) or Restore the EcoStruxure EV Charging Expert (more details on chapter 3.20.2).</p> <div data-bbox="423 1125 1393 1495"></div> <p>If not, click on the "X" to close the window.</p>

2.2 EcoStruxure EV Charging Expert commissioning

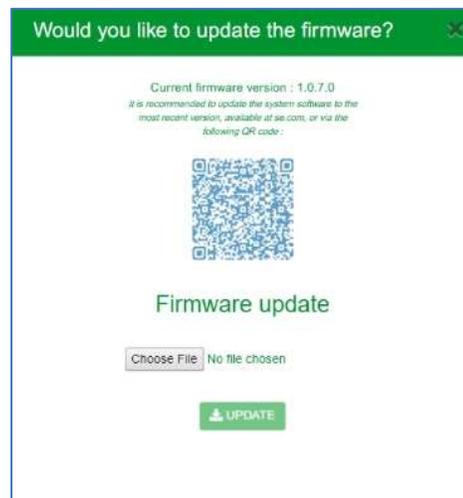
During the first commissioning, a configuration assistant (wizard) will guide the installer to set the EcoStruxure EV Charging Expert. If you have already done the first commissioning, please go to [chapter 3 OPERATION INTERFACE](#).



Note: During EcoStruxure EV Charging Expert commissioning or re-commissioning, current charging sessions ongoing on chargers in the network will be interrupted, since chargers will

2.2.1 Firmware update

It is recommended to update the product with the latest version of firmware that has been issued. The file needs to be available locally, hence the installer needs to download it previously from se.com. A QR code is provided on screen to the webpage on se.com where the latest firmware release is available. If the firmware version is already the most recent one available, click on the top right cross to close the window.



For current firmware versions equal or lower than 1.0.6.3, the QR code will not be shown on screen. In that case, please look for the latest firmware release on se.com, or use the following QR code or URL address:



<https://www.se.com/ww/en/product-range/62159-ecostruxure-ev-charging-expert/?parent-category-id=1800&parent-subcategory-id=1840&filter=business-5-residential-and-small-business#software-and-firmware>

During the firmware update process the EcoStruxure EV Charging Expert will lose connection. A message will be shown on-screen for that. That is the normal behavior. Please wait a few seconds for the connection to be reestablished, or else refresh your browser.

2.2.2 Administration and User password configuration

In EcoStruxure EV Charging Expert there are two different user profiles:

Admin: Access to all configuration parameters and features, dashboard operation and RFID card management.

User: Dashboard operation and RFID card management.

On the credentials step, the installer is asked to create an Administration profile and a User profile.

2.2.2.1 Administration & User profile creation

The installer is asked to set new administrator and new user credentials.

The passwords must have at least 8 characters, including at least 1 upper-case letter, 1 lower-case letter, 1 number and 1 special character (!, #, @, -, etc.).

The login cannot be “admin”.

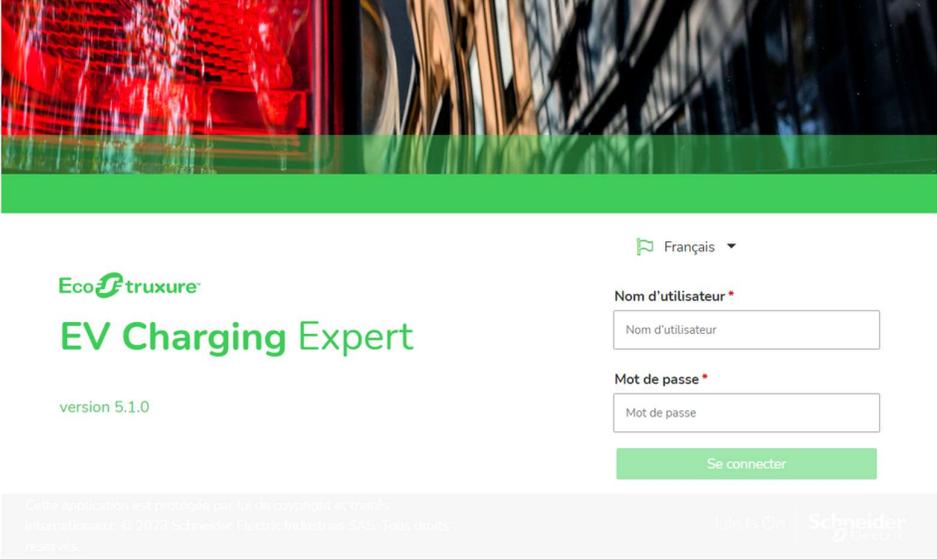
Once the new profiles are created, the option to abandon the configuration assistant is enabled by means of an exit arrow symbol on the top right area of the screen.



2.2.3 Log in the EcoStruxure EV Charging Expert

On the configuration assistant, at different steps during the commissioning, the installer is asked to restart the EcoStruxure EV Charging Expert. At restart, after creation of administration and user account, the EcoStruxure EV Charging Expert requires to log in to continue the Wizard.

Login with Administrator credentials to have the right to continue the Wizard.



French

EcoStruxure
EV Charging Expert

version 5.1.0

Nom d'utilisateur *

Mot de passe *

Se connecter

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UJA In Co | Schneider Electric

2.3 Network configuration

2.3.1 EcoStruxure EV Charging Expert name

A name must be given to EcoStruxure EV Charging Expert. It is mandatory.

2.3.2 Ethernet configuration

The screenshot shows the configuration interface for the EcoStruxure EV Charging Expert. The page title is "EcoStruxure EV Charging Expert" and "My EVCE device". The navigation menu includes: 1 Network, 2 Remote Supervision, 3 Stations, 4 Power Meter, 5 Zones, 6 Stations Assignment, 7 Load-shedding, 8 Authentication, and 9 RFID Cards. The "Network" section is active. It includes a "Device Name" field with the value "My EVCE device". The "Network Configuration" section has the following fields: IP Address (192.168.0.128), Subnet Mask (255.255.255.0), Default Gateway (192.168.0.254), Preferred DNS Server (8.8.8.8), and Alternate DNS Server (empty). The "DHCP Server Configuration" section has a toggle for "Activate the DHCP server" set to "OFF". At the bottom, there are "Previous", "Revert", and "Save and Restart" buttons.

Gateway: A network gateway connects two networks so the devices on one network can communicate with the devices on another network.

DNS: Domain Name System is the naming system for computers and devices connected to a Local Area Network (LAN) or the Internet.

Fields	Access rights		Factory setting	Description
	Admin	User		
IP address	R/W	NA	192.168.0.128	EcoStruxure EV Charging Expert IP address
Network mask	R/W	NA	255.255.255.0	EcoStruxure EV Charging Expert sub-network mask
Default gateway	R/W	NA	192.168.0.254	Gateway IP address (1)
Preferred DNS system	R/W	NA	8.8.8.8	Preferred DNS server IP address (2)
Other DNS system	R/W	NA		Other DNS server IP address (2)

R/W: Read/Write - NA: Not Available

- (1) Address of the modem used for the connection to the supervision, if any. All charging stations on the same sub-network than EVCE, will be also configured with this gateway.
- (2) DNS Server is used to convert URL to IP address. May be provided by the remote supervision (through a dedicated SIM card for example). Google DNS server by default..



Note: If the EcoStruxure EV Charging Expert sub-network (**192.168.0.128**) is changed, the sub-network of the computer must also be changed after the reboot of the EcoStruxure EV Charging Expert.

2.3.3 DHCP server configuration

DHCP Server Configuration 

Activate the DHCP server OFF ON

Address Range  192 . 168 . 0 . 200

192 . 168 . 0 . 210

DHCP: Dynamic Host Configuration Protocol is a protocol used to provide quick, automatic, and central management for the distribution of IP addresses within a network.

EcoStruxure EV Charging Expert can be configured to act as a DHCP server to assign IP addresses to charging stations in the defined range, provided that they are configured to support this feature.

Settings	Access rights		Factory setting	Description
	Admin	User		
DHCP range high	R/W	NA	192.168.0.250	DHCP range high IP address limit
DHCP range low	R/W	NA	192.168.0.200	DHCP range low IP address limit

R/W: Read/Write - NA: Not Available



Note: Restrictions on charging stations IP addresses:

- Avoid the use of sub-network addresses +0, +MAX, +MAX-1. If the by-default sub-network (192.168.0.0-255) is being used, avoid the use of 192.168.0.0, 192.168.0.254 and 192.168.0.255.



Note: Check with the building IT manager if the DHCP is already activated on the same network as the EcoStruxure EV Charging Expert. If yes, do not activate DHCP on the EcoStruxure EV Charging Expert.

2.4 Charging stations commissioning

2.4.1 Prerequisites

Charging stations must be powered on and connected to the Ethernet network prior to the EcoStruxure EV Charging Expert commissioning.

Charging stations must have a compatible firmware version, see [chapter 1.1.2.1 EVlink charging stations](#)

WARNING: You must close all charging stations webserver before starting the installation



Note: Restrictions on charging stations IP addresses and box identities:

- Avoid the use of sub-network addresses +0, +MAX, +MAX-1. If the by-default sub-network (192.168.0.0-255) is being used, avoid the use of 192.168.0.0, 192.168.0.254 and 192.168.0.255.
- Charging stations box identities must not contain any space.

2.4.2 Charging station landing page

The screenshot shows the 'Stations' page in the EcoStruxure EV Charging Expert interface. At the top, there are navigation tabs: Network, Remote Supervision, Stations (active), Power Meter, Zones, Stations Assignment, Load-shedding, Authentication, and RFID Cards. Below the tabs is a search bar with the text 'Serial Number, Name, Box Identity' and a 'More Filters' icon. A blue 'Discover' button is on the right. The main content area shows a table with 42 stations detected. The table has columns for Model, Station Name, IP Address, Connectors, and Box Identity. A legend indicates that green rows represent 'Installed Station'. At the bottom, there are buttons for 'Previous', 'Add a Station Manually', 'Install Selected', and 'Next'.

Model	Station Name	IP Address	Connectors	Box Identity
MY EVCE DEVICE 42 Charging Stations Recovered (42 Charging Stations in Filters)				
EVlink Pro AC N: EVB1A22P4ERI3N170120500100296ANPSC	Station 02	192 . 168 . 0 . 2	TR123 MON01	S02
Smart Wallbox N: EVB1A22P4ERI3N170120500100296AELRY	Station 03	192 . 168 . 0 . 3	TR132 MON01	S03
EVlink Pro AC N: EVB1A22P4ERI3N170120500100296ARGCS	Station 04	192 . 168 . 0 . 4	TR132 MON01	S04
City N: EVB1A22P4ERI3N170120500100296AWBKY	Station 05	192 . 168 . 0 . 5	TR231 MON02	S05
City N: EVB1A22P4ERI3N170120500100296ACBXY	Station 06	192 . 168 . 0 . 6	TR132 MON01	S06
City				

2.4.3 Description

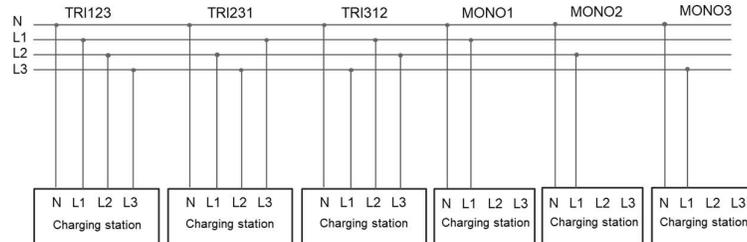
Icons	Description
	Show all charging stations on the network
	Filter charging station displayed on the Screen by name, zone ...
	Add manually a charging station not scanned by the EcoStruxure EV Charging Expert
	Save settings

2.4.4 Filter Charging Stations

To configure the charging stations, it is useful to have filtering functionalities. The EcoStruxure EV Charging Expert proposes filtering by:

- Hiding charging stations that are already registered
- Station name
- Box Identity
- Sub Network
- Zones
- Charging station model

2.4.5 Charging station configuration

Steps	Description
1	Click 
2	<p>If a charging station is not scanned automatically by the EcoStruxure EV Charging Expert, add it manually by clicking on this icon </p> <div style="text-align: center; border: 1px solid #ccc; padding: 10px; margin: 10px auto; width: fit-content;"> <p>Add a station manually </p>  </div> <p>A popup will open, and you must enter all the fields in the form. Must enter the Ip address, type of station (City/Parking/Smart Wallbox or EVlink Pro AC), the subnetwork and the serial number*.</p> <div style="text-align: center; border: 1px solid #ccc; padding: 10px; margin: 10px auto; width: fit-content;"> <p>Add a station ×</p> <p>Sub network *</p> <p>Type *</p> <p>IP Address *</p> <p>192 . 168 . 0 . 0</p> <p>Serial number *</p> <p>serial number</p> <p style="text-align: center;"> CONFIRM CANCEL </p> </div> <p>*: See chapter 2.4.6 to know how to get the Serial Number of your charging station.</p>
3	Click on  to display only some charging stations, if needed.
4	<p>Update charging station settings:</p> <ul style="list-style-type: none"> - IP Address: Change this parameter if the building IT manager imposes fixed IP addresses (avoid X.Y.X.0, X.Y.X.254, X.Y.X.255) - Station name: It is recommended to select a name that indicates the location of the station and the name of the parking (50 characters max) - Connector(s): In order to optimize load management, it is recommended to rotate the phases of the charging stations installed on the same site. Select here the phase wiring of each connector of the charging station according to the electrical wiring as implemented in the electrical network. e.g. <div style="text-align: center; margin-top: 10px;">  </div>

Steps	Description
	<ul style="list-style-type: none"> - VIP: Check the box to activate the VIP status to the charging station. - Version: Firmware version embedded in the charging station. - Box identity: If the EcoStruxure EV Charging Expert is connected to a remote supervision insert here the box identity provided by the Charge Point Operator (CPO). By default, it is the charging station MAC address. The box identity must not contain spaces. - Zones: Zone assignment will be done in a later step.
5	<p>Modify the authentication mode on the station. For that purpose, click on . Then select the authentication mode and the authentication mode when disconnected.</p> 
6	Click the “Save All” button to initiate the configuration of the charging stations
7	Click “Next” to complete the step



Note: If the installation of a charging station does not succeed (marked with a red cross). In that case please relaunch the installation of the charging station.

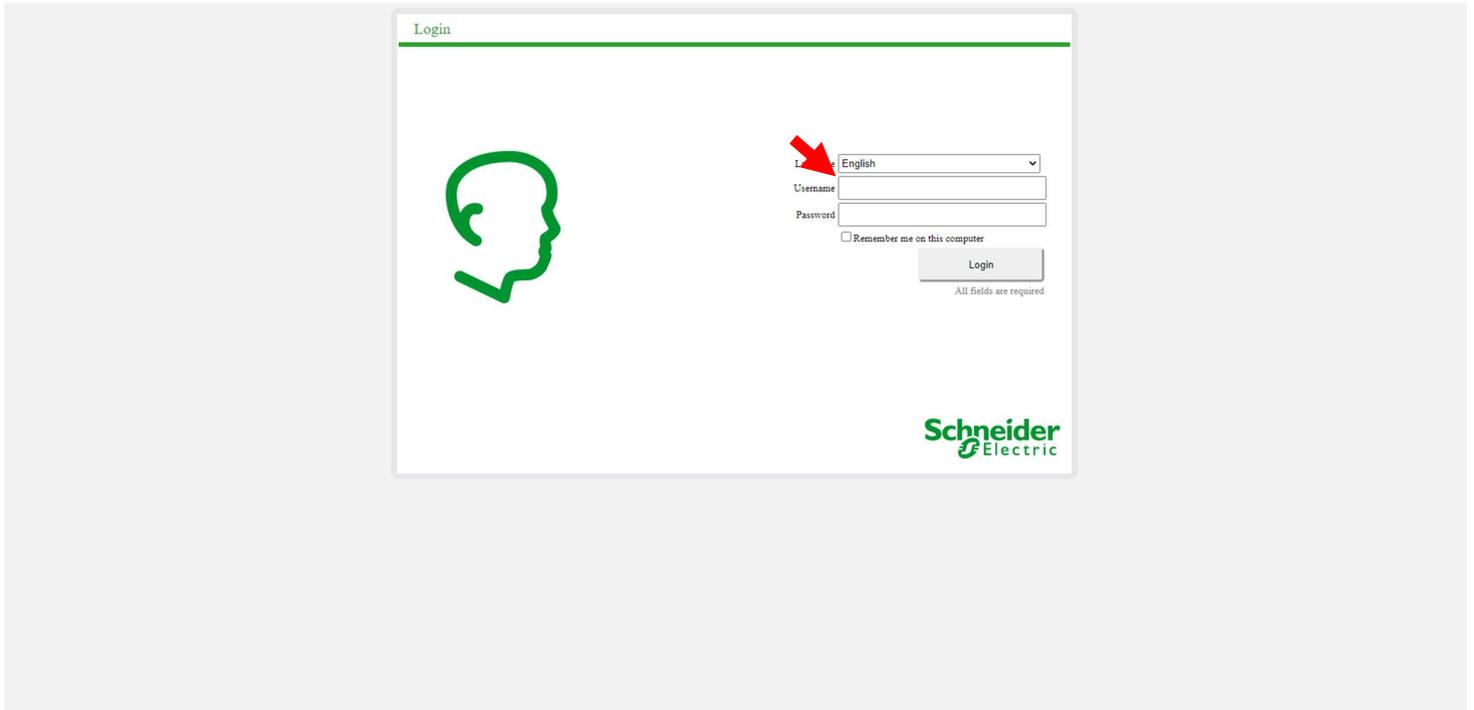
During the configuration of the charging stations, the EcoStruxure EV Charging Expert will automatically update the firmware of the charging stations in the network to the charging station firmware version embedded in the EcoStruxure EV Charging Expert firmware.

2.4.6 Get the serialNumber of a charging station

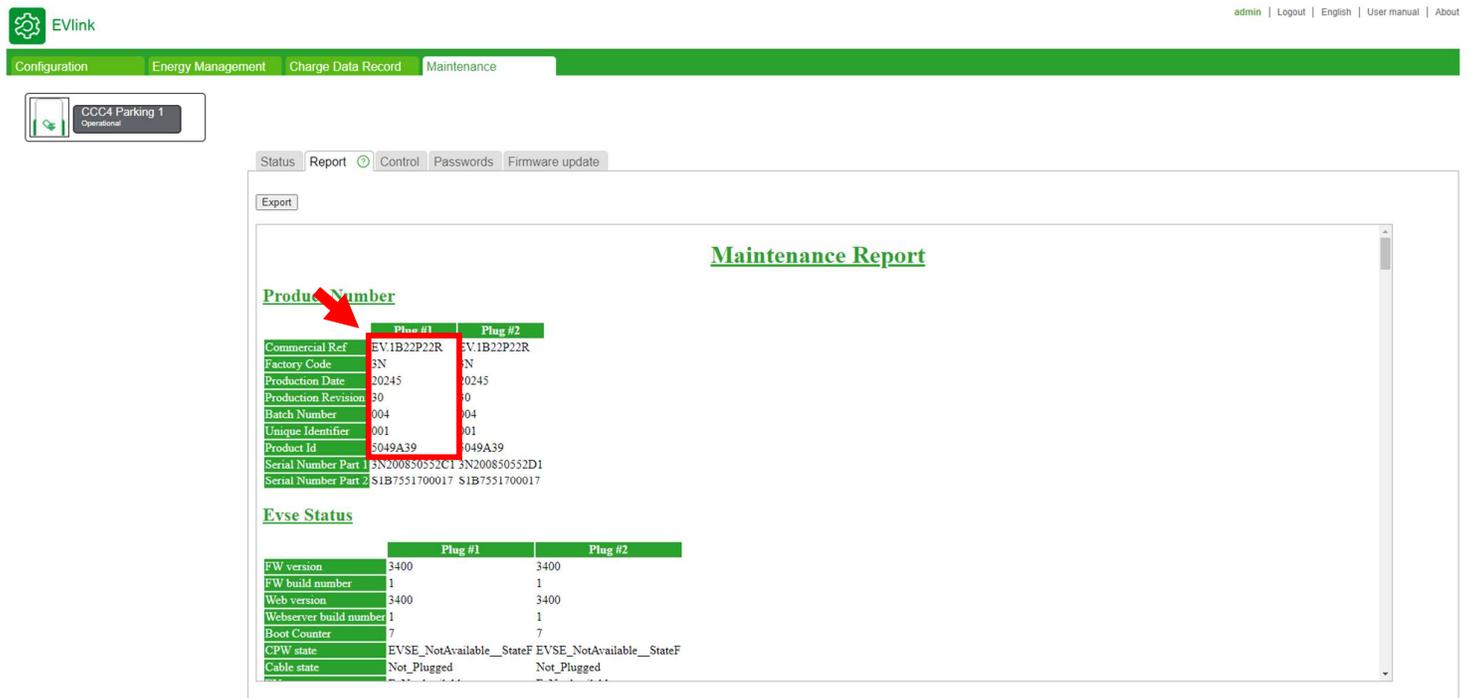
2.4.6.1 Get the serialNumber of a City, Parking or Smart Wallbox

To find the serialNumber of your charging station, you need to go in its webserver (the webserver of a charging station is at its IP address: <https://x.x.x.x>*) and log in: (default credentials are admin / ADMIN)

*: If https address is not working, try the same address in http → <http://x.x.x.x>



Once you are in the webserver, go in the maintenance → report tab :



In this tab, when the Maintenance Report of the charging station is displayed, you will need to concatenate all the fields that are in the red square, and remove the “.” (if present) in the commercial ref.

So, in this example, the serialNumber of your charging stations is **EV1B22P22R3N20245300040015049A39**

2.4.6.2 Get the serialNumber of a EVlink Pro AC or EVlink PRO AC Metal

The Serial number of EVlink Pro AC can be found in the maintenance report

Maintenance report

Report generated on Wednesday, January 5 2022 at 03:22:03 pm [Download zip](#)

Product information

General information	
Product name	EVlink Pro AC - 20235
Product range	EVlink Pro AC
Commercial reference	EVB3S07N4A
Production date	2021-01-19
Serial Number	A21312020235
Hardware configuration	
Phases number	MONO
T2 socket type	T2S
Domestic socket type	N/A
Embedded RCD	Type Asi
6mA protection	Yes
Internal MID	No
Hardware versions	
Motherboard	MFR67543-05
HMI	MFR67542-01
Metering	MFR67543-02

or on the sticker of the product

EVB3S22N4E **EVlink Pro AC**

Electric vehicle charging station 22kw T2S TE iMNx
 Borne de recharge pour véhicule électrique 22kw T2S TE iMNx
 Станция зарядная для электромобиля 22кВт T2S TE iMNx

U (V AC): 220/240 1 P+N+PE 380/415 3 P+N+PE	T(°C): -30/50
I MAX (A): T2: 32 TE: 10	IEC/EN 61851-1
F(Hz): 50/60	IEC 61851-21-2
IP54 / IK10	IEC 61439-7

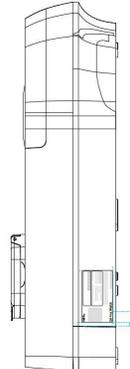
Made in France SN : M YY WW D RR LL NN







Schneider Electric CS 30323 F - 92506 Rueil-Malmaison Cedex

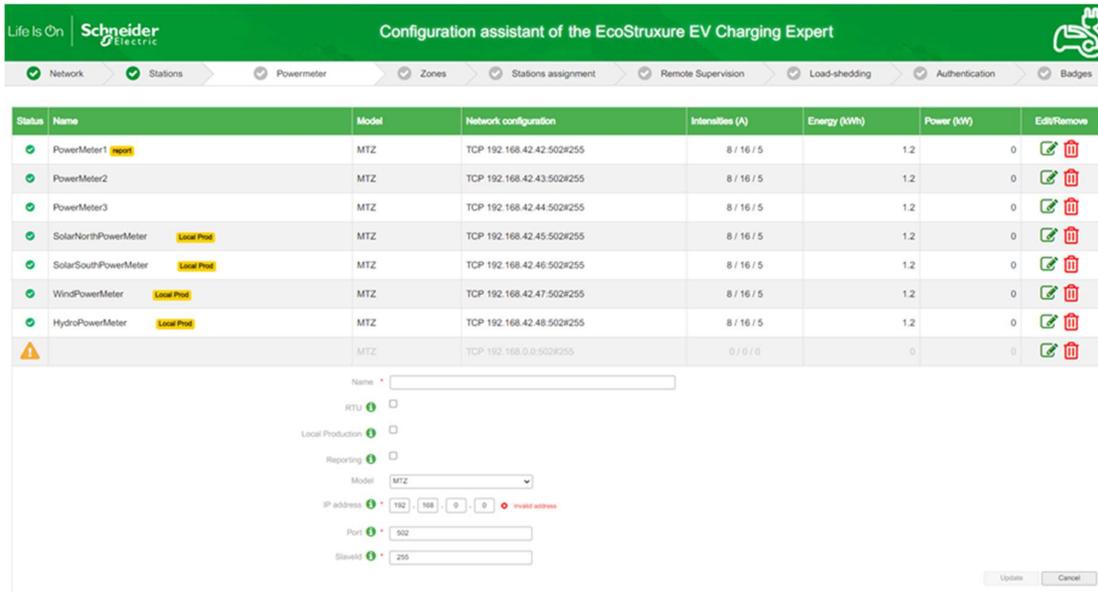


2.5 Power meter configuration

2.5.1 Prerequisites

Reminder: Power meters are only required in EcoStruxure EV Charging Expert dynamic mode. Their Ethernet connection must be configured (See [chapter 1.3.1.2 Power meter connection](#)) regardless of the EcoStruxure EV Charging Expert and prior to the EcoStruxure EV Charging Expert commissioning

2.5.2 Power meter landing page



Icons	Access rights		Description
	Admin	User	
	Yes	No	Add a new power meter
	Yes	No	Update the power meter parameters
	Yes	No	Remove the power meter
	Yes	No	Power meter correctly connected
	Yes	No	Power meter not connected
	Yes	No	Connection not established with the power meter (EcoStruxure EV Charging Expert reboot may be required)

2.5.3 Power meter setting

Description

RTU and TCP are both communication protocols used by Schneider Electric power meters. If the RTU check box is not selected, it means that the communication is TCP. In such cases, please follow instructions in the table below to create the power meter in the EcoStruxure EV Charging Expert.

Settings	Access rights		Range	Factory setting	Fields to enter per protocol and per settings		Description
	Admin	User			RTU	TCP	
Name	R/W	NA			X	X	Power meter name (Please select an unambiguous name, where the power meter is located example: main switchboard power meter)
Protocol	R/W	NA	TCP	X		X	Power meter communication protocol
			RTU		X		
Reporting (1)	R/W	NA	No	X	X	X	Select this option when Power meter is used to register consumption of electrical loads other than charging stations
			Yes		X	X	
Model	R/W	NA	IEM3x5x		X	X	Power meter model.
			PM5320			X	
			PowerTag			X	
			NSX / NSX Legacy (3)			X	
			Masterpact MTZ			X	
IP address (2)	R/W	NA				X	Power meter IP address: Avoid the use of "0", "254", "255" as the last octet on IP addresses (ex X.Y.Z.0 is forbidden).

Settings	Access rights		Range	Factory setting	Fields to enter per protocol and per settings		Description
	Admin	User			RTU	TCP	
							Indicate the parameters that have been configured during the commissioning of the power meter (see chapter 1.3.1.2 Power meter connection)
Port (2)	R/W	NA		502	X	X	Power meter TCP port: Indicate the parameters that have been configured during the commissioning of the power meter (see chapter 1.3.1.2 Power meter connection)
Slave Id	R/W	NA	1 - 255	255	X	X	Power meter slave Id: Indicate the parameters that have been configured during the commissioning of the power meter (see chapter 1.3.1.2 Power meter connection)

- (1) Availability depends on supported EcoStruxure EV Charging Expert reference
 - (2) Mandatory only when TCP protocol is selected
 - (3) Some early versions of Compact NSX circuit breakers may require selecting "NSX Legacy" as power meter
 - (4) [See chapter 1.1.2.2 Power meters](#)
- R/W: Read/Write - NA: Not Available

As soon as the power meter(s) are defined and updated, the success of the connection is verified and shown on screen. A successful connection will carry an

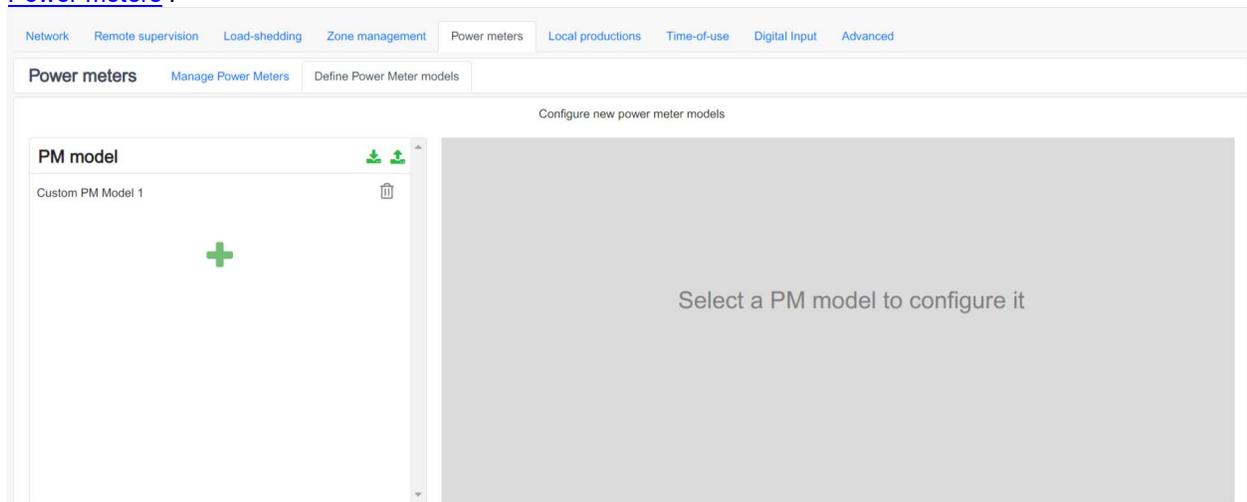


icon on each power meter line.

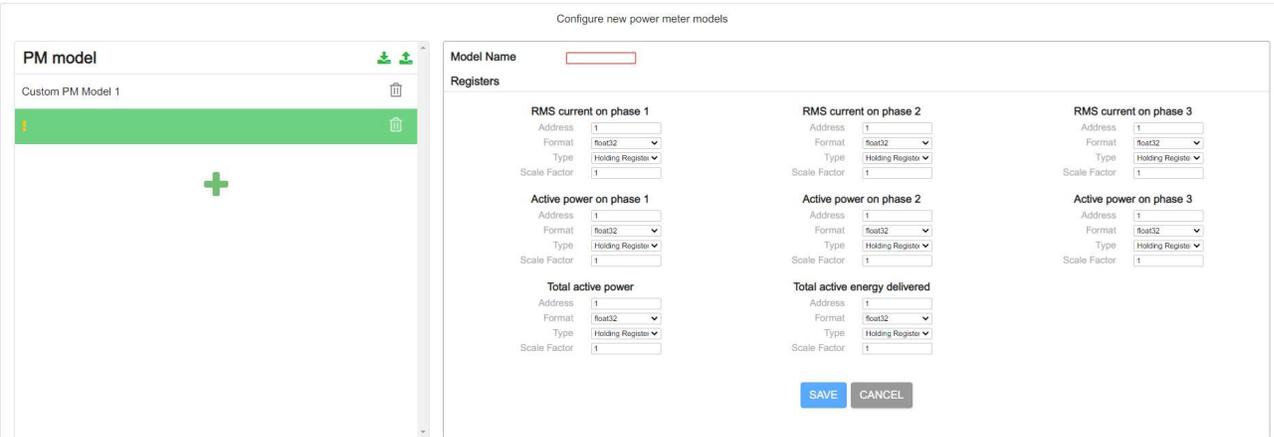
2.5.4 Power meter models

Power meter models allow to manage a list of custom power meter models. To access the Power meter models, go to Admin -> Configuration -> Tab Power meters -> Sub-tab Define Power Meter Models

The user can't view, update or delete the default list of power meter models. See the default list in [1.1.2.2 Power meters](#).



2.5.4.1 Create power meter model



1. Click on **+**, to initialize a new power meter model.
2. Enter a name to your new model.
3. Fill in the fields in each register
 - Address
 - Format (Float32, Int64, Int32, Uint16)
 - Type (Holding Register/Input Register)
 - Scale factor
4. Click on **SAVE** button to save your new power meter model

2.5.4.2 Delete power meter model



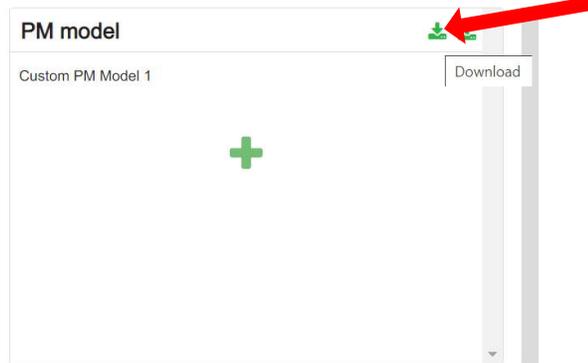
Click on  to delete your power meter model

2.5.4.3 Use a power meter model

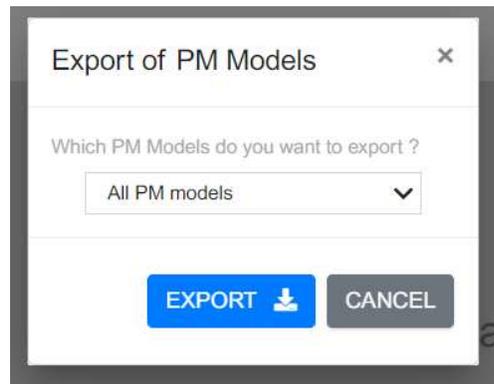
Access to Manage Power Meter's Tab to use your new Power meter model.



2.5.4.4 Export power meter models

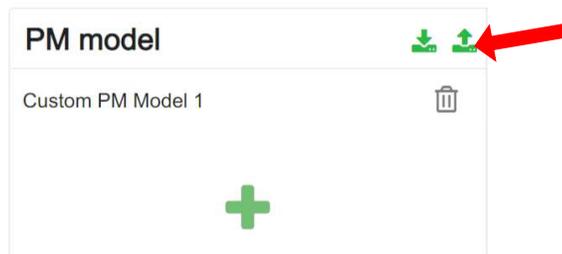


Download and export your list of power meter model via this button.

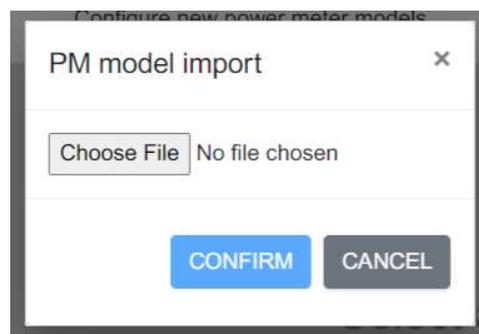


You can select some or all your power meter models in the export interface.

2.5.4.5 Import power meter models



Import your list of power meter model via this button in your device.



Select a file of power meter models to import in your EcoStruxure EV Charging Expert.

2.6 Zone configuration

2.6.1 Prerequisites

Reminder: Each zone and subzone to be created will need a maximum current setpoint defined for it. Zones or subzones to be managed with a dynamic energy management directive will need a power meter (configured in the previous step) assigned to each of them. Zones or subzones in static energy management directive don't require a power meter.

2.6.2 Zone configuration

Name	Max intensity	Energy management directive	Power meter	Authentication mode
+ 1st Floor	200	Static		-
+ 1st Floor - North	150	Static		-
+ 1st Floor - South	150	Static		-
+ 2nd Floor	400	Static		-
+ 2nd Floor - North	250	Static		-
+ 2nd Floor - North-East	150	Static		-
+ 2nd Floor - North-West	150	Static		-
+ 2nd Floor - South	250	Static		-
+ 3rd Floor (VIP)	200	Dynamic	Degraded mode zone setpoint: 100, PowerMeter2	-

EcoStruxure EV Charging Expert can manage different zones and subzones based on the electrical architecture deployed in the installation. Please refer to [chapter 1.4](#).

The configuration assistant allows the installer to define the name of each zone and its sub-zones, as well as its maximum current setpoint (maximum intensity), the energy management mode for the zone, and the power meter to associate to the zone if the energy management mode is dynamic.

Icon	Access rights		Description
	Admin	User	
	Yes	No	Add a new zone
	Yes	No	Save the zone configuration
	Yes	No	Delete a zone

2.6.3 Zone creation

Step	Comments
1	Click on + next to Name to create a zone. Several zones can be created depending on the EcoStruxure EV Charging Expert reference (see table in chapter 1.1.1.3).
2	Click on + next to Zone to create a sub-zone. Several sub-zones can be created depending on the EcoStruxure EV Charging Expert reference.
3	Set the maximum intensity allowed in each zone and sub-zone. Note: <ul style="list-style-type: none"> - The value must be lower or equal to the electrical capacity of the installation. - Max intensity in a sub-zone cannot be higher than the maximum intensity in the related zone.
4	In dynamic mode, select the power meter measuring the zone current. A power meter is assigned to a single zone and cannot be shared.
5	By default the new zone is in Static mode. Select a power meter to put it in Dynamic mode. The power meter measures the zone current. It is assigned to a single zone and cannot be shared. Static mode: The maximum power setpoint value for the charging stations is equal to the subscribed demand or any fixed value. Dynamic mode: The remaining power at the building level is allocated to the charging infrastructure in real time.
6	For the dynamic zone, set a Default Setpoint to be used when the communication is lost with the PM (see chapter 2.6.4.2). 
7	If the dynamic mode is selected, select a Power Meter to measure the zone current. A power meter is assigned to a single zone and cannot be shared.
8	Select an authentication mode for the zone.
9	Click on + to save the current zone.

2.6.4 Degraded Mode

The EcoStruxure EV Charging Expert define a degraded mode on the energy management of a zone, permitting vehicles to continue loading safely, when communications issues appear.

2.6.4.1 Degraded mode for a static zone

For a static zone, the EcoStruxure EV Charging Expert defines the intensity that the charging station will deliver, **when the communication is lost with the EcoStruxure EV Charging Expert.**

To calculate the degraded mode to apply to each charger, the EcoStruxure EV Charging Expert verify first that the Maximum Intensity set by the user for the zone permits each charger to have the minimum intensity defined. It can be 6, 8 or 14A according to the user choice in [chapter 2.9.3](#):

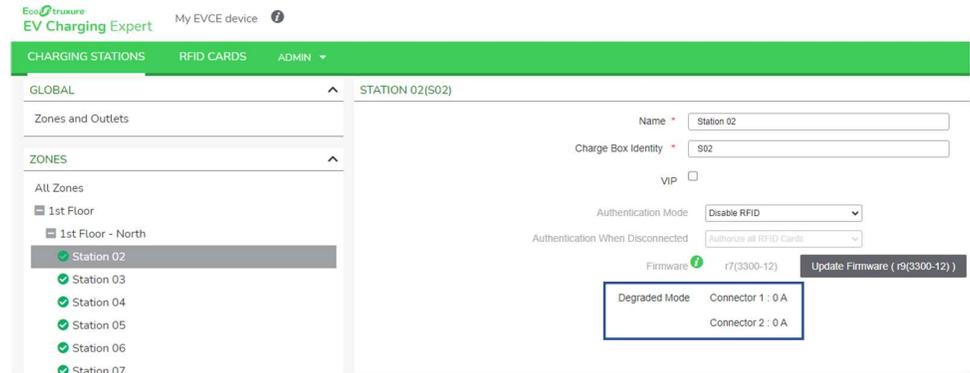
- IEC 61851: the setpoint is 6A in single phase and tri phases
- EV/ZE ready: 8A single phase and 14A on tri phases

Note that for this calculation, there is cases:

- The TE charger or the Smart Wallbox with one TE/T2 card, will have a setpoint at 10A
- The EVlink City charging station will have a setpoint at 14A

If the Maximum Intensity is:

- Enough, the degraded mode is equal to 6, 8 or 14 A (or 10 for TE) multiplied by scale factor (≥ 1) for each disconnected charger. The scale factor allows to use the maximum intensity defined even when in degraded mode.
- Not enough: the degraded mode is equal to zero (0) for each disconnected charger, meaning that no vehicle can load.



Example – Degraded mode calculation:

The static zone PARK1 has 3 Charging stations:

- Two (2) EVlink Parking T2
- EVlink SmartWallBox T2/TE

The Maximum setpoint is 51A

The EcoStruxure EV Charging Expert calculate the minimum setpoint needed for the charging stations, taking into account the IEC 6185 standard chosen:

- Each EVlink Parking T2 need: 2 chargers * 6A =12 A.
- EVlink SmartWallBox T2/TE: 10A

The minimum setpoint needed for all charging stations is 34A (12A+12A+10A).

The scale factor is $51A/34A = 1.5$

Conclusion: the degraded mode will be 9A for each EVlink Parking T2 and 15A for EVlink SmartWallBox because the maximum intensity is enough.

For the remaining charging stations that still be connected to the EcoStruxure EV Charging Expert, the maximum current to share is equal to: **the Maximum Intensity set for the Zone minus (-) the sum of default setpoint of disconnected charging stations.**

Example – Remaining setpoint for connected Charging stations:

In the zone described in the example upper, one (1) EVlink Parking T2 has lost the communication with the EcoStruxure EV Charging Expert.

The default setpoint is 9A for each charger of the disconnected EVlink Parking.

For the remaining charging stations of the zone, the maximum current to manage is $51A - (2 \text{ chargers} * 9A)$.

So, there is 33A available for the 2 charging stations.

2.6.4.2 Degraded mode for a dynamic zone

A Dynamic zone is linked to a Power Meter. **When the communication is lost with the PM**, the EcoStruxure EV Charging Expert manage the zone as a static one with the default setpoint defined by the user.

By default, this setpoint is zero, meaning that the vehicles cannot load when the communication is lost with the PM. In case of PM disconnection, if degraded mode

zone setpoint is not enough to supply minimum current on all chargers of the zone, then all charger setpoints are moved to 0A or 0kW.



It is recommended to ensure that the degraded mode maximum current setpoint defined by the installer is available for EV charging **at all times**. Otherwise there's a risk of power outage in the building.

When the communication is lost with the EcoStruxure EV Charging Expert, the disconnected charging stations has a setpoint equal to the last degraded value for each connector prior to disconnection.

For the remaining charging stations that still be connected to the EcoStruxure EV Charging Expert, the maximum current to share is equal to **the Maximum Intensity set for the Zone**.

2.6.4.3 Particular case: DC 24kW charging station



Note: The EcoStruxure EV Charging Expert has no control on DC 24kW charging station during disconnection. The last setpoint remains till the reconnection

2.6.5 Zone settings

Settings	Access rights		Range	Factory setting	Description
	Admin	User			
Name	R/W	NA		NA	Zone name
Max intensity	R/W	NA		NA	Maximum current available (A) in the selected zone
Power meter	R/W	NA		NA	Power meter assigned to the selected zone
Power management	R/W	NA	Dynamic	NA	Zone supporting dynamic energy management
			Static	NA	Zone supporting static energy management
Authentication mode	R/W	NA		NA	Authentication mode applied in the zone

R/W: Read/Write - NA: Not Available / Not Applicable

2.7 Charging stations assignment to zone

This section allows to assign charging station to a zone. Charging stations can be assigned only to a terminal zone (a zone without sub-zone)

When clicking on a zone in the left navigation tree, you will see charging station already added to the zone in green and charging station which are not yet assign to a zone in white.

The **FILTERS** button allows to filter charging stations by Name, Box identity, zone, type and Sub network.

Configuration of stations per zone

Zone:

Unassigned Stations

1st Floor

- 1st Floor - North: 7
- 1st Floor - South: 8**

2nd Floor

- 2nd Floor - North
- 2nd Floor - North-East: 6
- 2nd Floor - North-West: 6
- 2nd Floor - South: 11

3rd Floor (VIP): 2

Station 09	192.168.0.9	S09
Station 10	192.168.0.10	S10
Station 11	192.168.0.11	S11
Station 12	192.168.0.12	S12
Station 13	192.168.0.13	S13
Station 14	192.168.0.14	S14
Station 15	192.168.0.15	S15
Station 16	192.168.0.16	S16

SAVE ALL

! The station is already assigned to another zone
 □ The station is in another sub network or is not connected

To add a charging station to a zone, you must click on the 'white' charging station in the central area.

To remove charging station from a zone, you must click on a 'green' charging station in the central area.

Charging station not yet assigned to a zone are listed in the "Not Assigned stations" in the top section of the left navigation tree.

When all charging station have been assigned, you can save your configuration using the **SAVE ALL** button.

2.8 Remote supervision configuration

2.8.1 Remote supervision configuration

The remote supervision must be enabled when the customer has chosen to have the installation managed by a CPO (Charge Point Operator). The CPO will provide the installer with a URL. The URL will be used by the charging stations to establish communication between the remote supervision and the charging stations. The communication protocol **must be OCPP 1.6 Json**.

The remote supervision is disabled (OFF) by default. The time and date provided by the web browser are displayed. The EcoStruxure EV Charging Expert allows to configure the time zone.

The screenshot shows the 'Remote Supervision Configuration' page in the EcoStruxure EV Charging Expert interface. The 'Enable' toggle is currently set to OFF. The 'Current Date and Time' field displays '06/09/2023, 22:01:16' and the time zone is set to 'Europe/Paris'. A warning banner at the top states 'Please make sure that the stations are powered on!'. Navigation buttons for 'Previous' and 'Save and Next' are visible at the bottom.

When the remote supervision is enabled (ON), the time and date are provided by the remote supervision.

The screenshot shows the 'Remote Supervision Configuration' page with the 'Enable' toggle set to ON. The 'Remote Supervision URL Address' field contains 'wss://'. The 'Supervisor HTTPS Certificate (optional)' field has a 'Choisir un fichier' button and the text 'Aucun fichier choisi'. The warning banner and navigation buttons are also present.

When enabled, the remote supervision must be configured with the communication parameters between the remote supervision and the EcoStruxure EV Charging Expert.

Settings	Access rights		Factory setting	Description
	Admin	User		
Address (Supervision URL)	R/W	NA	NA	Remote supervision URL. It shall start with ws:// or wss:// in case of secure mode

R/W: Read/Write - NA: Not Available / Not Applicable

In case of a secure connection, a certificate dedicated to supervision can be uploaded in EV Charging Expert. Uploading a new certificate replaces the previous one.

When the installer clicks "Next", the system will reboot to take into account the new settings. Then the installer needs to log in again to perform the next configuration steps.



Note: If the EcoStruxure EV Charging Expert sub-network (**192.168.0.128**) is changed, the sub-network of the computer must also be changed after the reboot of the EcoStruxure EV Charging Expert.

2.9 Load shedding strategy and degraded mode

2.9.1 Definition

Load shedding mechanism is engaged once there is not enough available power in a zone to provide minimum power to all charges simultaneously. When such a situation happens, priority rule will be applied to favor the newest transactions or the transactions that delivered the lowest amount energy as per EV Charging Expert setting.

2.9.2 Load shedding configuration page

EV Charging Expert My EVCE device ? Online Demo Schneider Electric

Network Remote Supervision Stations Power Meter Zones Stations Assignment Load-shedding Authentication RFID Cards

Charging Stations Default Configuration

Minimum current setpoint for an electrical vehicle to charge.

IEC 61851 (6A Single- and Three-phase) EV/ZE Ready (8A Single-phase/14A Three-phase)

Load Shedding Priority

Energy

Previous Save and Next

Step	Description
1	Select the minimum current setpoint at which the EVs will accept to charge for your installation <ul style="list-style-type: none"> - IEC 61851 (6A in both single and 3-phase connection) - EV/ZE ready (8A in single-phase, 14A in 3-phase connection)
2	Please choose the load shedding priority option <ul style="list-style-type: none"> >Energy: Proportional to the energy consumed (kWh) <ul style="list-style-type: none"> • The system suspends the charging of vehicles which have consumed the highest amount of energy since the beginning of the charging process. This option is set by default. >Duration: Proportional to the charging time <ul style="list-style-type: none"> • The system suspends the charging of vehicles which have charged for the longest time since the beginning of the charging process.
3	Click "Next" to complete the process

2.10 Authentication mode configuration

The authentication mode defines the rules and strategy to grant access to the charging stations. Moreover, it allows to define the behavior of the charging stations in the case that the connection between the charging stations and the EcoStruxure EV Charging Expert is lost.

A different authentication mode can be defined per zone. This is done at the zones configuration tab ([see chapter 2.6](#)).

The screenshot shows the configuration page for the Authentication mode. At the top, there is a navigation bar with tabs: Network, Remote Supervision, Stations, Power Meter, Zones, Stations Assignment, Load-shedding, Authentication (selected), and RFID Cards. Below the navigation bar, the page title is "Configuration of the user identification and authentication mode to use the charging stations". A note states: "You are now selecting a generic option as authentication mode for the entire installation. Later, and once you land on the operation dashboard, you will have the possibility to change the authentication mode for the different charging stations." Below this, there are two sub-sections:

- Authentication Mode:**
 - Authorize all RFID Cards
 - Authorize only the known RFID cards
 - Disable RFID
- Authentication mode in case of disconnection between EV Charging Expert and the charging stations:**
 - Authorize all RFID Cards
 - Reject all RFID Cards
 - Allow RFID Cards already used at the charging station (Cache)

At the bottom of the form, there are "Previous" and "Save and Next" buttons.

The authentication authorization is managed by the remote supervision if any is configured. In other case EV Charging Expert manages the authentication authorization. In the next section, we will call *SUPERVISOR* the remote supervision or EV Charging Expert.

The possible options of authentication are:

“Authorize all RFID cards”: EV Charging Expert will allow any RFID card to charge. The same behavior is expected on each charging station when the connection is lost. This option requires the charging stations to be equipped with an RFID reader.

“Authorize only the known RFID cards”. Only the RFID cards created in the *SUPERVISOR* system are allowed. When a RFID card is scanned at a charging station, it will get permission to charge or not based on whether it is included or not in the list hosted in the *SUPERVISOR*. This is the default option.

When the connection is lost with the *SUPERVISOR*, the behavior options to choose from are:

- **“Authorize all RFID cards”:** All requests to charge are accepted by the charging stations whatever the RFID card
- **“Reject all RFID cards”:** All requests to charge are refused by the charging stations whatever the RFID card
- **“Use cache”:** Requests to charge coming from RFID cards already used on the specific charging station will be accepted.

“Disable RFID card reader”: The RFID reader is disabled. When this option is selected, there is no authentication mode and hence, to charge, the user only needs to connect the plug.

When the required option(s) are selected, click the “Next” button.

2.11 RFID card management

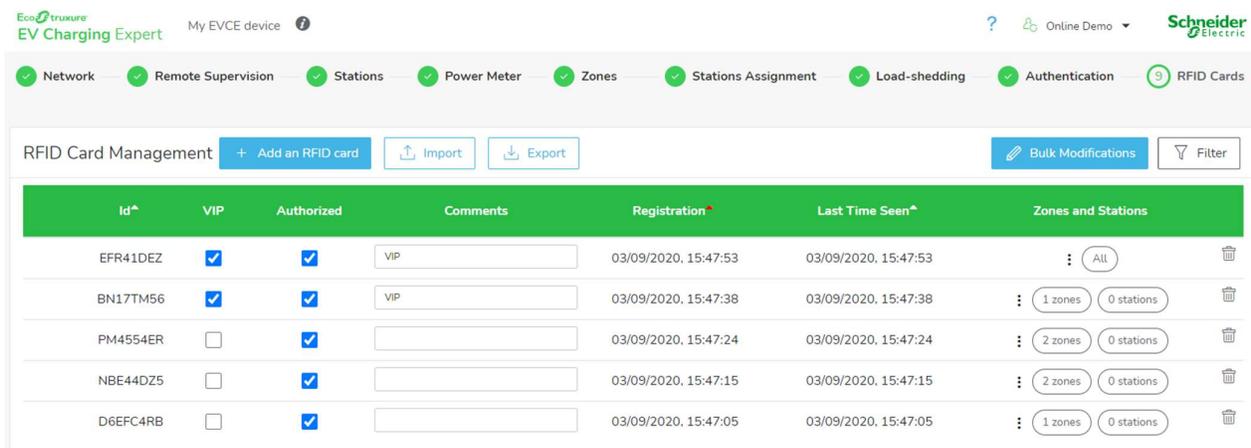
This is the last step in the configuration wizard. The same interface is included in the EcoStruxure EV Charging Expert Dashboard, RFID cards tab. If the authentication mode has been set to “EcoStruxure EV Charging Expert– Allow only the known RFID cards”, the list of authorized RFID cards must be entered here.

If a remote supervision has been configured, this step must be skipped.

2.11.1 Prerequisites

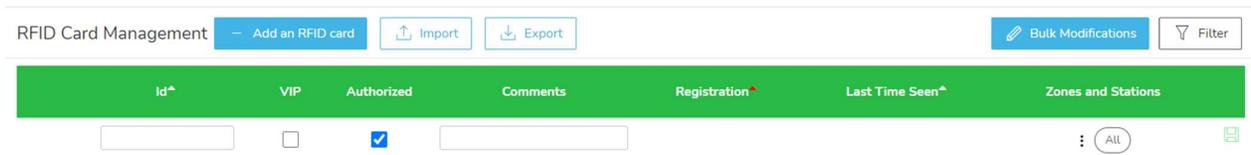
Beforehand the authentication mode must have been set to “**Authorize only the known RFID cards**”. Otherwise, you can skip this step.

2.11.2 RFID card management configuration page



2.11.3 RFID card addition

2.11.3.1 RFID card manual addition



Step	Description
1	Click the “Add a RFID card” button.
2	Enter the IdTag of the RFID card
3	Select the status: <ul style="list-style-type: none"> - VIP (otherwise, standard RFID card): Select this option to provide the RFID card with VIP privileges. This option is available only in specific EcoStruxure EV Charging Expert references (refer to chapter 1.1.1.3).and only with EcoStruxure EV Charging Expert authentication selected (refer to chapter 2.10). - Authorized: Select this option to authorize the RFID card to charge.
4	Enter comments (example, name of the owner of the RFID card, 50 characters max).
5	Select the zone and/or stations where the RFID card is allowed. Stations of different zones can be selected.
6	Click the “check” button located at the end of the RFID card line.

2.11.3.2 RFID card list import



Note: if the installer imports a list of RFID cards, all previously registered RFID cards will be deleted

If the RFID card list is already available:

Step	Description
1	Click the "IMPORT" button on the EcoStruxure EV Charging Expert RFID card configuration page..
2	Select the import file format: EcoStruxure EV Charging Expert or charging station. <i>The file format of the EcoStruxure EV Charging Expert and the charging station are different. The charging station file is compatible with the EcoStruxure EV Charging Expert but not the reverse.</i>
3	Click Confirm.

If the RFID card list is not yet available and needs to be created:

Step	Description
1	Swipe all RFID cards to be imported into the EcoStruxure EV Charging Expert in front of the RFID card reader of a charging station connected to the EcoStruxure EV Charging Expert.
2	Export the RFID card list from the charging station (see DOCA0060EN)
3	Click the IMPORT button on the EcoStruxure EV Charging Expert RFID card configuration page and import the file with the RFID card list from your computer
4	Confirm.

This last procedure is the most efficient way to add a large group of new RFID cards to the EcoStruxure EV Charging Expert.

2.11.4 RFID card file export

The export feature is used to back up the RFID card list in the EcoStruxure EV Charging Expert format.

2.11.5 RFID card removal

Select the red button located on the right-hand side of each RFID card line to remove the RFID card from the list.

2.11.6 RFID card update

The following fields can be updated:

- Authorization
- Type (VIP, or Standard by unselecting VIP) (available on specific EcoStruxure EV Charging Expert commercial references, see [chapter 1.1.1.3.](#))
- Comments
- Zones

2.11.7 Bulk modification

If you want to update multiple RFID cards at the same time, you can use the "bulk modifications" functionality. To do so:

1. Click on the “bulk modification” button.
2. Select the RFID cards you want to update
3. Select the values you want for VIP, Authorized and zones
4. Click on the “Save” button

2.11.8 RFID cards filters

You can filter RFID cards by IdTag, comments, zones, VIP and authorized

Chapter 3.

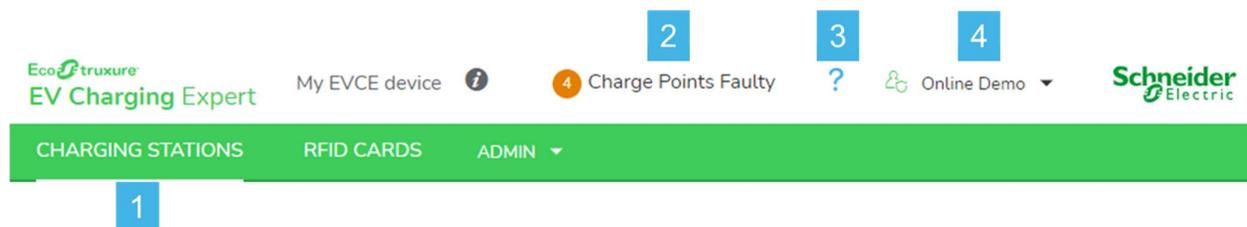
OPERATION INTERFACE

3.1 Login to the EcoStruxure EV Charging Expert (Webserver)

Step	Action
1	Prerequisite: Wizard process completed Open a web browser (Google Chrome) and enter 192.168.0.128 (default address) or the address defined during the commissioning.
2	Log in with credentials defined for Admin profile during the commissioning

3.2 Menu and status bar

3.2.1 Bar items



Mark	Description
1	EcoStruxure EV Charging Expert contextual menu
2	Number of charging stations per status: green – available, blue – charging in progress, red – malfunctioning
3	Access to download the user guide
4	Language selection (English, French, German, Spanish or Portuguese) Wizard access LogOut

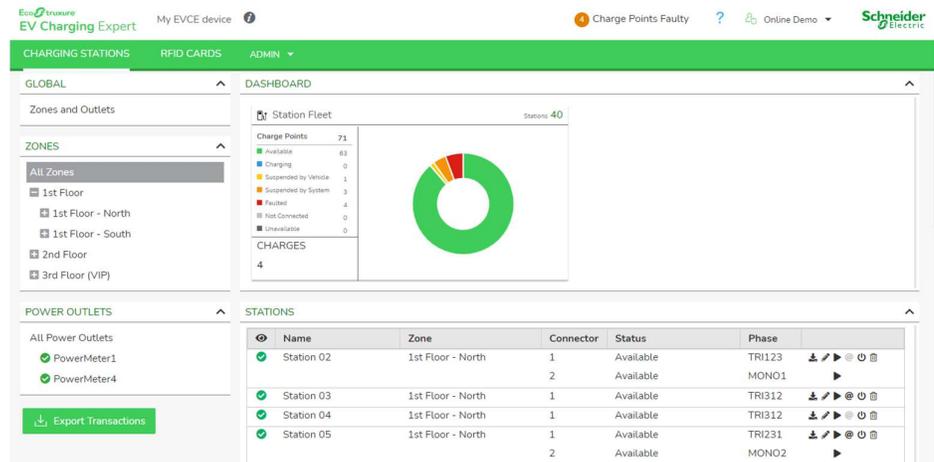
3.3 Dashboard

Access by the Charging Stations tab

3.3.1 Global view

The purpose of this tab is to display the ongoing status of the charging stations and the load transactions managed by the EcoStruxure EV Charging Expert.

Moreover, some specific actions can be executed on connected charging stations.



The global view is made up of three parts:

EcoStruxure EV Charging Expert topology

On the left, the EcoStruxure EV Charging Expert topology is displayed. It is composed of zone organization, power outlets (other loads than charging stations for which we want to monitor the consumption) - each part can be selected, then expanded or collapsed to display or hide details.

Station Fleet

In station fleet, the status of charging stations is displayed. The different status are:

- **Available:** when the connector of the charging station is available
- **Charging:** when a transaction is in progress on this connector
- **Suspended by EV:** when the transaction is suspended by the vehicle.
- **Suspended by EcoStruxure EV Charging Expert:** when the charging station or the EcoStruxure EV Charging Expert suspend the transaction to meet Energy requirements : either because the available energy limit is reached or because some stations don't respect the setpoint.
- **Faulted:** when there was an error during the transaction
- **Disconnected:** when the charging station related to this connector is disconnected from the EcoStruxure EV Charging Expert

Power outlet Fleet

The status of all power outlets (power meter having reporting type, other electrical equipment, ...) is displayed:

- **Available:** the power outlets are available

- **Charging:** when the power meters detect some consumption or the electrical equipment is consuming.
- **Disconnected:** when the power outlets are disconnected

Transaction

At the bottom, the ongoing charging sessions are displayed. The user can remotely stop the charging sessions.

Actions

Icon	Description
	Stop transaction: remotely stop the selected charging session(s)
	Force Stop transaction: force the EcoStruxure EV Charging Expert to stop a transaction

EXPORT TRANSACTIONS button: Click here to export the charging data records for the transactions done on all charging stations in the network since the commissioning of the EcoStruxure EV Charging Expert.

The charging data records are exported to an external file in CSV format for all the charging stations.

It is possible to select the period before exporting the file.

The exported data are the following:

- Transaction number
- Charging station ID
- Socket outlet
- User ID
- Type of charge
- Start datetime
- End datetime
- Energy consumed (kWh)
- Socket type
- Transaction duration
- Comment
- Charge box identity
- Station name
- Effective charge duration
- NoPeriod: Energy consumed (kWh) during the transaction outside of any defined time-of-use period and timeslots.

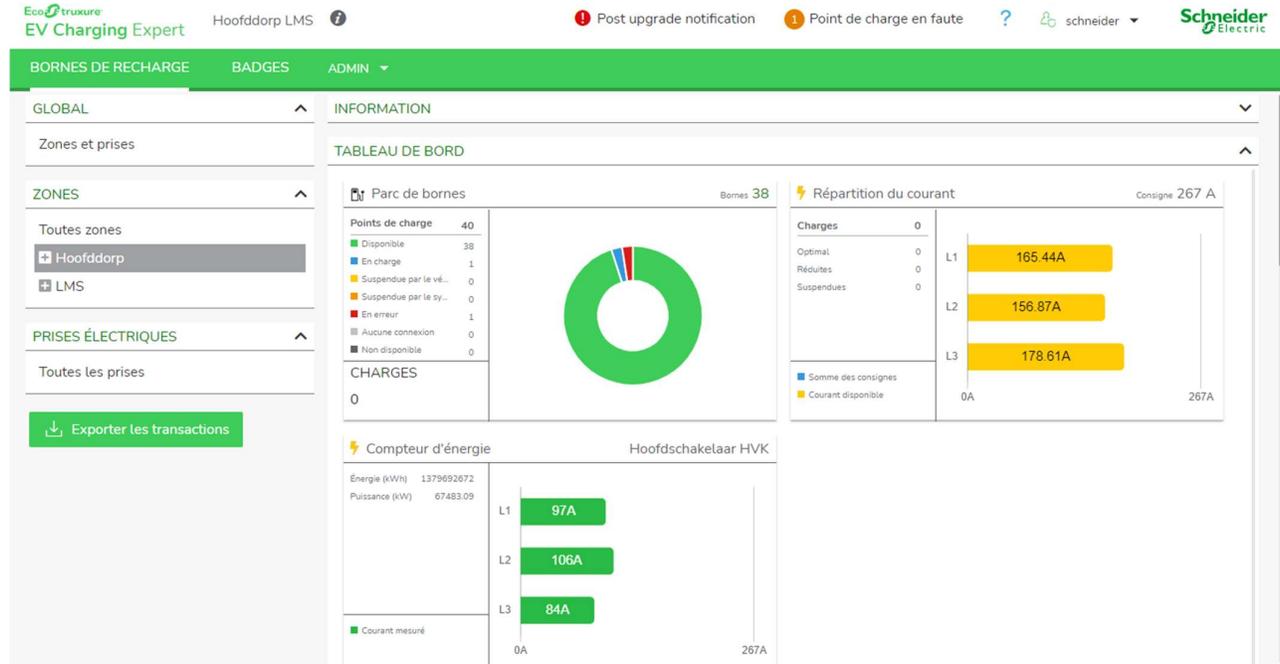
There may be additional columns for each and every time-of-use tariff period available at the time of the export. Each additional column is named after the corresponding period name and the values shown correspond to the energy in kWh consumed within the transaction during the specific period.

See Time-of-use (TOU) documentation at [chapter 3.10.3](#) for more details about time-of-use tariff periods.

3.3.2 Zone view

Zone view is available when a zone is selected in the left panel.

The zone view provides the same data as the global view plus the capability for the user to manage the charging stations.



Actions

Icon	Description
	Create a Maintenance Report for the charging station. This report could then be downloaded from Admin > Stations Report
	Update a charging station (details in next part)
	Start a session: remotely start a charging session on the selected charge point
	Connect to a charging station web server when available (EVLink Wallbox, City, Parking)
	Reboot a charging station
	Remove a charging station from the EcoStruxure EV Charging Expert
	Stop a session: remotely stop a charging session / transaction on the selected charge point
	Force Stop transaction: force the EcoStruxure EV Charging Expert to stop a charging session / transaction <i>(just needed in the particular case of the EcoStruxure EV Charging Expert losing connection to the charging station during the transaction, and control to stop the fictive transaction remaining is needed).</i>
	Status of the connection devices

Cluster energy repartition supervision

On the EcoStruxure EV Charging Expert Dashboard, the user can supervise the energy repartition on each phasis for a zone.

On a zone, the sum of setpoint given for active charging stations transactions is displayed. When a station is disconnected, the EcoStruxure EV Charging Expert consider that it is consuming with a degraded setpoint (see [chapter 2.6.4](#) for degraded mode)

Power meter



The power meter tab displays the real consumption measured by the PM, for each phasis. This consumption concerns:

- The charging stations affected to the dynamic zone
- The others electric equipment's physically connected to the power meter

3.3.3 Charging station view

The charging station view is available when a charging station is selected in the left panel or by the charging station update icon in the bottom panel.

STATION 32(S32)

Name *

Charge Box Identity *

VIP

Authentication Mode:

Authentication When Disconnected:

Firmware ? r7(3300-12)

Degraded Mode: Connector 1 : 0 A
Connector 2 : 0 A

The following changes can be done on EVLink charging stations:

- Charging station name
- Charging station Box Identity
- If available, charging station type status: VIP or standard
- Authentication mode
- Authentication behavior when Charging station is disconnected

3.3.4 Charging station view – EVlink Pro AC firmware update

In case of EVlink Pro AC, a manual remote update from EV Charging Expert is possible per each EVlink Pro AC charging station:

EVLINK PRO AC -20001 - 36(P36 DAE_NL_2000456)

Name *	<input type="text" value="EVlink Pro AC -20001 - 36"/>
Charge Box Identity *	<input type="text" value="P36 DAE_NL_2000456"/>
VIP	<input type="checkbox"/>
Authentication Mode	<input type="text" value="Authorize only the known RFID cards: v"/>
Authentication When Disconnected	<input type="text" value="Authorize all RFID Cards v"/>
Firmware ?	1.3.2
	<input type="button" value="Update Firmware (1.3.2)"/>
	<input type="button" value="Upload a New Firmware Version"/>

- Click on “**UPLOAD A NEW FIRMWARE VERSION**” to upload the latest EVlink Pro AC firmware from your computer in EV Charging Expert

- Then Click on “**UPDATE FIRMWARE (x.x.x.x)**” to update the EVlink Pro AC with the latest firmware version

3.4 RFID card management

The same interface as in the configuration assistant is included in the EcoStruxure EV Charging Expert Dashboard, RFID cards tab. If the authentication mode has been set to “EcoStruxure EV Charging Expert– Authorize only the known RFID cards”, the list of authorized RFID cards must be entered here.

3.4.1 Prerequisites

Beforehand the authentication mode must have been set to “**EcoStruxure EV Charging Expert– Authorize only the known RFID cards**”. Otherwise, you can skip this step.

3.4.2 RFID card management configuration page

Id*	VIP	Authorized	Comments	Registration*	Last Time Seen*	Zones and Stations
EFR41DEZ	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	VP	03/09/2020, 15:47:53	03/09/2020, 15:47:53	All
BN17TM56	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	VP	03/09/2020, 15:47:38	03/09/2020, 15:47:38	1 zones 0 stations
PM4554ER	<input type="checkbox"/>	<input checked="" type="checkbox"/>		03/09/2020, 15:47:24	03/09/2020, 15:47:24	2 zones 0 stations
NBE44DZ5	<input type="checkbox"/>	<input checked="" type="checkbox"/>		03/09/2020, 15:47:15	03/09/2020, 15:47:15	2 zones 0 stations
D6EFC4RB	<input type="checkbox"/>	<input checked="" type="checkbox"/>		03/09/2020, 15:47:05	03/09/2020, 15:47:05	1 zones 0 stations

3.4.3 RFID card addition

3.4.3.1 RFID card swipe

Step	Description
1	Swipe the RFID card in front of the RFID card reader of a charging station connected to the EcoStruxure EV Charging Expert.
2	Click the Refresh button on the EcoStruxure EV Charging Expert RFID card configuration page.
3	Select the status: <ul style="list-style-type: none"> - VIP (otherwise, standard RFID card): Select this option to provide the RFID card with VIP privileges. This option is available only in specific EcoStruxure EV Charging Expert commercial references (refer to chapter 1.1.1.3) and only with EcoStruxure EV Charging Expert authentication selected (refer to chapter 2.10). - Authorized: Select this option to authorize the RFID card to charge.
4	Enter comments (50 characters max)
5	Select zone/stations whose RFID card is accepted.
6	Click the “SAVE ALL” button

3.4.3.2 RFID card manual addition

Step	Description
1	Click the "Add a RFID card" button.
2	Enter the IdTag of the RFID card NOTE: to know the IdTag, use a dedicated smartphone app or other device
3	Select the status: <ul style="list-style-type: none"> - VIP (otherwise, standard RFID card): Select this option to provide the RFID card with VIP privileges. This option is available only in specific EcoStruxure EV Charging Expert references (refer to chapter 1.1.1.3) and only with EcoStruxure EV Charging Expert authentication selected (refer to chapter 2.10). - Authorized: Select this option to authorize the RFID card to charge.
4	Enter comments (example, name of the owner of the RFID card, 50 characters max).
5	Select the zones/stations whose RFID card is allowed
6	Click on the "SAVE ALL" button

3.4.3.3 RFID card list import



Note: if the installer imports a list of RFID cards, all previously registered RFID cards will be deleted

If the RFID cards list is already available:

Step	Description
1	Click the "IMPORT" button on the EcoStruxure EV Charging Expert RFID card configuration page..
2	Select the import file format: EcoStruxure EV Charging Expert or charging station. The file format of the EcoStruxure EV Charging Expert and the charging station are different. The charging station file is compatible with the EcoStruxure EV Charging Expert but not the reverse.
3	Click on Confirm.

If the RFID cards list is not yet available and needs to be created:

Step	Description
1	Swipe all RFID cards to be imported into the EcoStruxure EV Charging Expert in front of the RFID card reader of a charging station connected to the EcoStruxure EV Charging Expert.
2	Export the RFID card list from the charging station (see DOCA0060EN)
3	Click on the IMPORT button on the EcoStruxure EV Charging Expert RFID card configuration page and import the file with the RFID card list from your computer
4	Confirm.

This last procedure is the most efficient way to add a large group of new RFID cards to the EcoStruxure EV Charging Expert.

3.4.4 RFID card file export

The export feature is used to back up the RFID card list in the EcoStruxure EV Charging Expert format.

3.4.5 RFID card removal

Select the red button located on the right-hand side of each RFID card line to remove the RFID card from the list.

3.4.6 RFID card update

The following fields can be updated:

- Authorization
- Type (VIP, or Standard by unselecting VIP). This option is available **only in specific EcoStruxure EV Charging Expert commercial references** (refer to [chapter 1.1.1.3](#)).and **only with EcoStruxure EV Charging Expert authentication selected** (refer to [chapter 3.7.6](#)).
- Comments

3.4.7 Bulk Modification

The screenshot shows the 'RFID Card Management' interface. At the top, there are buttons for '+ Add an RFID card', 'Import', 'Export', 'Bulk Modifications', 'Filter', and 'Save All'. Below these buttons, there are three checkboxes: 'VIP', 'Authorized', and 'Zones and Stations', each with a dropdown menu. The main table has the following columns: Id, VIP, Authorized, Comments, Registration, Last Time Seen, and Zones and Stations. The table contains five rows of data, each with a checkbox for selection and a trash icon for deletion.

Id	VIP	Authorized	Comments	Registration	Last Time Seen	Zones and Stations
EFR41DEZ	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	VIP	03/09/2020, 15:47:53	03/09/2020, 15:47:53	: All
BN17TM56	<input type="checkbox"/>	<input checked="" type="checkbox"/>	VIP	03/09/2020, 15:47:38	03/09/2020, 15:47:38	: 1 zones 0 stations
PM4554ER	<input checked="" type="checkbox"/>	<input type="checkbox"/>		03/09/2020, 15:47:24	03/09/2020, 15:47:24	: 2 zones 0 stations
NBE44DZ5	<input type="checkbox"/>	<input checked="" type="checkbox"/>		03/09/2020, 15:47:15	03/09/2020, 15:47:15	: 2 zones 0 stations
D6EFC4RB	<input checked="" type="checkbox"/>	<input type="checkbox"/>		03/09/2020, 15:47:05	03/09/2020, 15:47:05	: 1 zones 0 stations

Step	Description
1	Click the "Bulk Modifications" button, then a menu is proposed to choose wanted changes.
2	Select the RFID cards to modify
3	Select the VIP status: <ul style="list-style-type: none"> - Yes: to provide the RFID cards with VIP privileges. This option is available only in specific EcoStruxure EV Charging Expert references (refer to chapter 1.1.1.3).and only with EcoStruxure EV Charging Expert authentication selected (refer to chapter 2.10). - No: the RFID cards are standard ones.
4	Select the Authorization status: <ul style="list-style-type: none"> - Yes: to authorize the RFID cards to charge - No: to disallow the RFID cards to charge
5	Select the zones/stations where the RFID cards are allowed. One or several zones and stations can be selected.
6	Click the "SAVE ALL" button

3.5 Network configuration

Access by the Admin tab → Configuration → Network



Note: Whatever the parameters changed in network configuration, a reboot must be done after the configuration.

Device name

Name

Network configuration i

IP address . . .

Sub network mask . . .

Default gateway . . .

Preferred dns system . . .

Other dns system . . .

Proxy configuration

Activate proxy support ON OFF

DHCP server configuration i

Activate the DHCP server ON OFF

3.5.1 Ethernet configuration

Consult [chapter 2.3.1 Ethernet Configuration](#).

3.5.2 Proxy configuration

Proxy: A proxy server is a dedicated computer or a software system running on a computer that acts as an intermediary between an endpoint device, such as a computer, and another server from which a user or client is requesting a service.



Note: Must be activated if required by network installation

Settings	Access rights		Factory setting	Description
	Admin	User		
Proxy address	R/W	NA		Proxy server IP address (1)
Proxy port	R/W	NA	80	Proxy server port used (1)

R/W: Read/Write - NA: Not Available

(1) Available only with Proxy support activated

3.5.3 DHCP server configuration

Consult chapter 2.3.3 DHCP server configuration.

3.6 Remote supervision configuration

Access by the Admin tab → configuration → remote supervision



Note: Whatever the parameters changed in supervision configuration, a reboot must be done after the configuration.

3.6.1 Remote supervision configuration

The remote supervision must be enabled when the customer has chosen to have the installation managed by a CPO (Charge Point Operator). The CPO will provide the installer with a URL. The URL will be used by the charging stations to establish communication between the remote supervision and the charging stations. The communication protocol **must be OCPP 1.6 Json**.

The remote supervision is disabled (OFF) by default. The time and date provided by the web browser are displayed.

Remote supervision configuration

Enable ON OFF

Current Date/Time **Thu Mar 21 2019 15:55:45 GMT+0100**

Remote supervision configuration

Enable ON OFF

Remote supervision URL address

TransactionMessageAttempts

WebSocketPingInterval

When the remote supervision is enabled (ON), the time and date are provided by the remote supervision

The remote supervision must be configured with the communication parameters between the remote supervision and the EcoStruxure EV Charging Expert.

The main field to enter is the CPO supervision URL address. The other fields are parameters used by OCPP experts. The installer can choose to leave the default values. The CPO will change them afterwards if needed.

Settings	Access rights		Factory setting	Description
	Admin	User		
Supervision URL	R/W	NA		Remote supervision URL; Start with ws:// or wss:// in case of secure mode
TransactionMessageAttempts	R/W	NA	500	Maximum message sending attempts before drop
WebSocketPingInterval	R/W	NA	120 sec	Web socket ping interval

R/W: Read/Write - NA: Not Available

3.7 Zone configuration

Access by the Admin tab → configuration → zone management



Note: Any parameter change in zones configuration (with the exception of a change limited to Max Intensity), requires a reboot after the configuration.

3.7.1 Prerequisites

Reminder: Power meters are only required in EcoStruxure EV Charging Expert dynamic mode. Their Ethernet connection must be configured regardless of the EcoStruxure EV Charging Expert and prior to the EcoStruxure EV Charging Expert commissioning.

3.7.2 Zone landing page

Zone creation Your limit for the creation of zones : 20

Name	Max Intensity	Energy management directive	Power meter	Authentication mode
+ 1st Floor	200	Static		✓
+ 1st Floor - North	150	Static		Allow all badges ✓
+ 1st Floor - South	150	Static		Allow all badges ✓
+ 2nd Floor	400	Static		✓
+ 2nd Floor - North	250	Static		✓

EcoStruxure EV Charging Expert can manage different zones and subzones based on the electrical architecture deployed in the installation. Please refer to [chapter 1.4](#).

The zone landing page allows the installer to define:

- the name of each zone and its sub-zones,
- its maximum current setpoint (maximum intensity),
- the energy management mode for the zone,
- the power meter to associate to the zone if the management mode is dynamic,
- the authentication mode.

The [ADD A ROOT ZONE](#) button allow to add a new zone at the root level.

Icon	Access rights		Description
	Admin	User	
	Yes	No	Add a new zone
	Yes	No	Save the zone configuration
	Yes	No	Delete a zone

3.7.3 Description

Step	comments
1	Click + next to Name to create a zone. Several zones can be created depending on the EcoStruxure EV Charging Expert reference.
2	Click + next to Zone to create a sub-zone. Several sub-zones can be created depending on the EcoStruxure EV Charging Expert reference.
3	Set the maximum intensity allowed in each zone and sub-zone. Note: <ul style="list-style-type: none"> - The value must be lower or equal to the electrical capacity of the installation. - Max intensity in a sub-zone cannot be higher than the maximum intensity in the related zone.
4	By default the new zone is in Static mode. Select a power meter to put it in Dynamic mode. The power meter measures the zone current. It is assigned to a single zone and cannot be shared. Static mode: The maximum power setpoint value for the charging stations is equal to the subscribed demand or any fixed value. Dynamic mode: The remaining power at the building level is allocated to the charging infrastructure in real time.
5	For the dynamic zone, set a Default Setpoint to be used when the communication is lost with the PM (see chapter 2.6.4.2)
6	Select an authentication mode for the zone.

3.7.4 Degraded mode

The degraded mode is described in [chapter 2.6.4](#).

3.7.5 Zone settings

Settings	Access rights		Range	Factory setting	Description
	Admin	User			
Name	R/W	NA			Zone name
Max intensity	R/W	NA			Maximum current available (A) in the selected zone
Power meter	R/W	NA			Power meter assigned to the selected zone
Power management	R/W	NA	Dynamic		Zone supporting dynamic energy management
			Static		Zone supporting static energy management
Authentication mode	R/W	NA		NA	Authentication mode applied in the zone

R/W: Read/Write - NA: Not Available

3.7.6 Authentication mode by zone

The authentication mode can be defined for an entire zone. It is propagated by default to all charging stations of the zone. To start a load, the authentication mode registered on the charging station is taken into account. This one can be modified individually on dashboard (see [chapter 3.3.3](#)) or during installation (see [chapter 3.14.5](#)).

The authentication modes are described in [chapter 2.10 Authentication mode configuration](#).

3.8 Power meter configuration

Access by Admin tab → configuration → Power meters

Consult [chapter 2.5 Power Meter Configuration](#) to know what the prerequisites are, and to know how to configure power meters and their settings.

3.9 Time-of-use (TOU)

Access: Admin tab → Configuration → Time-of-use

3.9.1 Definition

The time-of-use (TOU) feature allows to define a reduced maximum current setpoint during the times of the day when electricity is more expensive, when the building is under time-of-use type of electricity tariffs. In this way, EV charging can be maximized when electricity has a lower price, and limited when it has a higher price, based on the settings defined by the operator.

A total of 5 tariff periods can be defined, and a total of 20 timeslots can be defined and associated to those tariff periods. You can define TOU period characteristics and then choose to deactivate them if you want to temporarily cancel them, but you don't wish to lose their settings.

TOU feature setup and visualization is only available for the Admin profile.



Note: the TOU configuration is not taken account when the Digital Input functionality is activated

3.9.2 Prerequisites

- At least 1 zone must be created (please refer to [chapter 3.7 Zone configuration](#))

3.9.3 Tariff period configuration tab

3.9.3.1 Create periods

Define the % of maximum setpoint reduction required per TOU period.

For example: for a zone with a maximum setpoint of 100A, if 80% is defined, the new maximum setpoint will be 80A.

- a. For Dynamic load management, the maximum setpoint applied will be the lower of the two:
 - i. the % of reduction defined, or
 - ii. the dynamic current available in real time
- b. For Static load management, the % of reduction defined will apply

The user can create several periods using the “+” symbol on the screen.

The screenshot shows the 'Time of use Configuration' page in the EV Charging Expert software. The page has a green header with navigation tabs: CHARGING STATIONS, RFID CARDS, and ADMIN. Below this are sub-tabs: Network, Remote Supervision, Load Shedding, Zone Management, Power Meters, Time of use (selected), Digital Input, and Advanced. The main content area is titled 'Time of use Configuration' and includes a toggle switch (OFF/ON) and a 'Zone where periods apply' dropdown. A table lists two existing periods: 'on-peak' (90% reduction) and 'off-peak' (0% reduction). A red circle with a green plus sign is overlaid on the bottom center of the table, indicating the 'Add' button.

Five steps are needed to create a period:

step	comments
1	Click on + icon to create a tariff period. Several periods up to 5 can be created
2	Enter period Name
3	Define Timeslots : min 1, max 20 by clicking on 'Add a timeslot' link
4	Define application week day . At least 1 day must be selected.
5	Define % of Maximum setpoint reduction

The screenshot shows the 'Create' dialog box for a new tariff period. It contains the following fields and options:

- Period name:** A text input field containing 'Period 2'.
- Timeslots:** A section with a title 'Timeslots' and an information icon. It contains two time pickers: 'Start time' (4 h 30 m) and 'End time' (10 h 0 m). There is a close button (X) to the right.
- Add a timeslot:** A blue link below the timeslot pickers.
- Days:** A section with a title 'Days' and an information icon. It contains a table of days with checkboxes:

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	✓		✓			
- Maximum setpoint:** A text input field containing '60' followed by a '%' symbol.
- Buttons:** A green 'Create' button and a grey 'Cancel' button at the bottom.

For the remaining time slots of the day that are not aligned to any tariff period, no reduction of current setpoint will be applied. Nominal current setpoint per zone will apply.

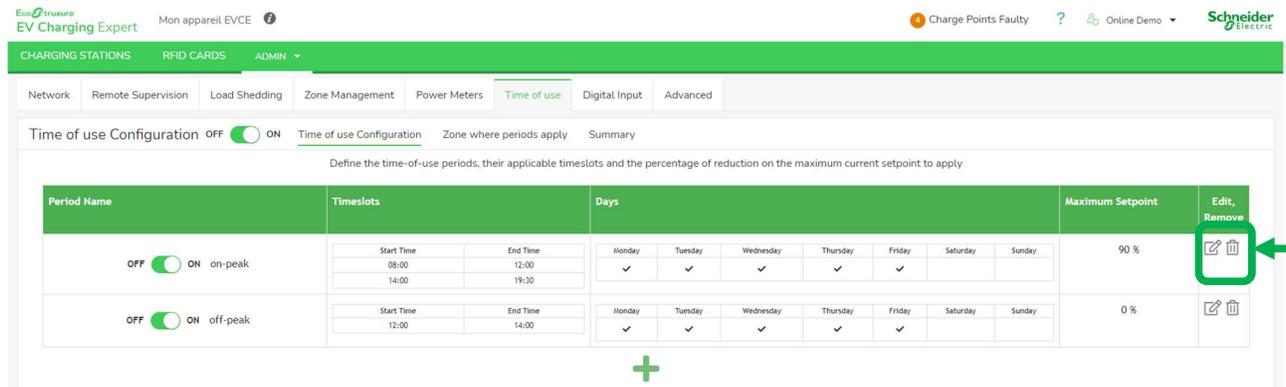
3.9.3.2 Description

Settings	Access rights		Range	Factory setting	Description
	Admin	User			
Name	R/W	NA			Tariff period name
Timeslots	R/W	NA	0 - 23 for hours 0-59 for minutes		The tariff period is active only within defined time slots. - 1 min per period - 20 max across all periods
Days	R/W	NA			The tariff period is active every week on the selected days. At least 1 day per period needs to be selected.
Maximum setpoint	R/W	NA	0 - 100		% of reduction to apply to the maximum current setpoint

R/W: Read/Write - NA: Not Available

3.9.3.3 Update or remove a period

You can update the characteristics of a tariff period by clicking the corresponding Edit button. You can remove a tariff period by clicking the corresponding Delete button.



3.9.4 Zone configuration tab

Define the parking zones where you require all or part of the defined TOU periods to apply. By default, all defined TOU periods apply to all zones but the EcoStruxure EV Charging Expert allows you to modify that.

The screenshot shows the 'Zone configuration' tab with a table of parking zones. The table has columns for 'Zone', 'All periods', 'on-peak', and 'off-peak'. Each cell contains a toggle switch. In this view, all switches are turned on (green).

Zone	All periods	on-peak	off-peak
1st Floor			
↳ 1st Floor - North	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
↳ 1st Floor - South	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2nd Floor			
↳ 2nd Floor - North	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

You can disable some or all periods for each zone.

This screenshot shows the same table as above, but with some changes. The 'All periods' toggle for '1st Floor - North' and '1st Floor - South' is turned off (red). The 'on-peak' toggle for '1st Floor - South' is also turned off (red). The 'off-peak' toggle for '1st Floor - North' is turned off (red). Green boxes and arrows highlight these red toggles.

Zone	All periods	on-peak	off-peak
1st Floor			
↳ 1st Floor - North	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
↳ 1st Floor - South	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2nd Floor			
↳ 2nd Floor - North	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

3.9.5 Summary tab

On the “Summary” tab, verify the resulting TOU settings in terms of what tariff periods apply to what zones, and what is the resulting maximum current setpoint in Amps based on the % reduction defined during tariff period definition.

The screenshot shows the 'Summary' tab with a table titled 'Resulting maximum current per period and per zone based on defined time-of-use settings'. The table has columns for 'Zone', 'Nominal current (A)', 'Current on "on-peak" (A)', 'Current on "off-peak" (A)', and 'Current on "" (A)'. The data is as follows:

Zone	Nominal current (A)	Current on "on-peak" (A)	Current on "off-peak" (A)	Current on "" (A)
1st Floor				
↳ 1st Floor - North	150	135	150	0
↳ 1st Floor - South	150	150	0	0
2nd Floor				
↳ 2nd Floor - North				

If you have disabled some period(s) on some zone(s), the current value shown for them will be the nominal one for the zone. That fact will be highlighted with cursive, bold font.

3.10 Energy Management through Digital inputs

Access: Admin tab → Configuration → Digital Input

3.10.1 Definition

This feature allows to define a reduced maximum current setpoint driven by EcoStruxure EV Charging Expert digital inputs.

EcoStruxure EV Charging Expert digital inputs (DI) are accessible through GPIO connections located on the bottom side. Up to 3 DI current limitations can be configured and enabled.



3.10.2 Commissioning

- Energy management through DI setup and visualization are only available for Admin profile, to be configured during Operation phase (not configurable during initial commissioning phase).
- Click on “Digital Input configuration” button to enable the feature:

Define the % to apply on maximum current setpoint based on the state of the digital inputs

# Digital Input	Name	Maximum Setpoint	Edit
OFF <input checked="" type="checkbox"/> ON 1	Solar limit	70%	✎
OFF <input type="checkbox"/> ON 2	Input2	0%	✎
OFF <input type="checkbox"/> ON 3	Input3	0%	✎

- Once the feature enabled, click on the Edit icon to update DI characteristics:
 - Maximum setpoint authorized values from 0 to 99%
 - To leave the field blank is not allowed

Digital Input Configuration OFF ON

Define the % to apply on maximum current setpoint based on the state of the digital inputs

# Digital Input	Name	Maximum Setpoint	Edit
OFF <input checked="" type="checkbox"/> ON 1	Solar limit	70%	
OFF <input type="checkbox"/> ON 2	Input2	0%	
OFF <input type="checkbox"/> ON 3	Input3	0%	

# Digital Input	Name	Maximum Setpoint	Edit
OFF <input checked="" type="checkbox"/> ON 1	Solar limit	70%	

Name

Solar limit

Maximum Setpoint

70

- Each DI can be enabled / disabled separately

3.10.3 Electrical connection

- Digital inputs 1, 2 & 3 are driven by GPIO channels 1, 2 & 3:



- The pin 1,2,3 can be triggered by connected by the pin 8.
- **Each digital input is activated as both conditions are satisfied:**
 - enabled through EcoStruxure EV Charging Expert electrical commissioning
 - the corresponding GPIO channel is powered by 3.3 Vdc TTL.



Note: An external 3,3 Vdc supply power needs to be foreseen. A higher voltage supply may damage the GPIO unit.

3.10.4 Maximum setpoint management

- As the DI is activated the maximum setpoint reduction is applied to all zones
- Zone operating on static energy management:
 - Ratio of the maximum setpoint
Example: zone nominal setpoint 100A, DI maximum setpoint 80% -> zone reduced setpoint 80A
- Zone operating on dynamic energy management:
 - Minimum between the ratio of maximum setpoint and the dynamic setpoint or the degraded setpoint in power meter loss
Example 1: zone nominal setpoint 100A, DI maximum setpoint 70%, dynamic setpoint 90A -> zone reduced setpoint 70A
Example 2: zone nominal setpoint 100A, DI maximum setpoint 70%, dynamic setpoint 50A -> zone reduced setpoint 50A
Example 3: zone nominal setpoint 100A, DI maximum setpoint 10%, degraded setpoint 30A -> zone reduced setpoint 10A
- Setting maximum setpoint at 0% induce suspension of all loads
- DI energy management versus Time-of-Use:
 - As the DI is activated, the Time-of-Use settings are ignored
- Multiple DI activation:
 - As multiple DI are activated, the lowest maximum setpoint is applied.

3.11 Advanced configuration

Access: Admin tab → Configuration → Advanced

3.11.1 Definition

In this section you can configure EcoStruxure EV Charging Expert advanced parameters related to cybersecurity, power meters and webservice.

Advanced configuration setup and visualization are only available for Admin profile, during Operation phase (not during initial commissioning phase).

The screenshot displays the 'Advanced Configuration' page in the EcoStruxure EV Charging Expert interface. The page is titled 'Advanced Configuration' and is part of the 'ADMIN' section. It features a navigation bar with tabs for 'CHARGING STATIONS', 'RFID CARDS', and 'ADMIN'. Below the navigation bar, there are several tabs for different configuration areas: 'Network', 'Remote Supervision', 'Load Shedding', 'Zone Management', 'Power Meters', 'Time of use', 'Digital Input', and 'Advanced'. The 'Advanced' tab is currently selected.

The configuration options are organized into several sections:

- Session Timeout Configuration (in seconds):** Input field with value 600.
- Consecutive Connection Attempts Before Blocking:** Input field with value 6.
- Login Locked Period (in seconds):** Input field with value 60.
- Power Meter Polling Period (in milliseconds):** Input field with value 500.
- Enable Plug Numbering:** Toggle switch set to OFF.
- Enable SSH:** Toggle switch set to ON.
- Allow TLS 1.0:** Toggle switch set to ON.
- Consumption Optimisation Configuration:**
 - Activation:** Toggle switch set to OFF.
- Webservice Configuration:**
 - API Documentation:** Link to [Swagger API Documentation](#).
 - Activate:** Toggle switch set to OFF.

A green 'Save' button is located at the bottom left of the configuration area.

3.11.2 Cybersecurity

- **Session Timeout:** allows to define the web session timeout on web interface. The timeout is the duration in seconds without any interaction with the web interface. When the timeout is reached, the system will redirect to the login page.
- **Connection consecutive attempts before locking:** allows to define the maximum limit of unsuccessful connection attempts that are allowed with user or admin credentials before the system is locked.
- **Login locked period:** Allows to define in seconds the period during which the login is blocked after the previously define maximum unsuccessful login attempts.
- **Enable SSH:** Allow the user to enable or disable the access via SSH to the device.
- **Authorize TLS:** Allow the user to enable or deny TLS1.0 (TLS1.3 is enabled by default).

3.11.1 Power meter

- **Power meter polling period:** allows to define in milliseconds the frequency of data acquisition from the power meters used for dynamic energy management.

3.11.2 Consumption Optimisation

- **Activation:** allows to activate maximum current setpoint optimization for enhanced load management.

Consumption Optimisation Configuration

Activation OFF ON

Setpoint reduction trigger value

Reduction efficiency value

Minimal gap with EV consumption

Allow SuspendEVSE OFF ON

Wake-up EV interval (in seconds)

Settings	Access rights		Factory setting	Description
	Admin	User		
Setpoint reduction trigger value (Amp)	R/W	NA	5	Once EV consumption is equal to transaction setpoint minus setpoint reduction trigger value, setpoint is decreased to EV consumption + Reduction efficiency value.
Reduction efficiency value (Amp)	R/W	NA	3	At every consumption optimization cycle, new setpoint is calculated from EV consumption amount + Reduction efficiency value.
Minimal gap with EV consumption (Amp)	R/W	NA	1	When EV is increasing its consumption up to transaction setpoint – Minimal gap with EV consumption, new setpoint is calculated to offer more power to EV.
Allow suspendEVSE	R/W	NA	ON	If this option is enabled and when EV is consuming less than 1A, EV Charging Expert is suspending the charging session by sending a setpoint to 0A for period corresponding to wake-up EV interval.
Wake-up EV interval	R/W	NA	1800	Once charging session is suspended for EV low consumption, the cooling period lasts for Wake-up EV interval. Once this is period is over, minimum setpoint is offered to vehicle for one minute in order to restart a charge.

3.11.3 Webservice configuration

EcoStruxure EV Charging Expert allows third-party system communication using a REST api. For more details on the api, please contact your Schneider Electric contact, or your Schneider Electric commercial partner.

- **Activate:** allows to activate communication via REST api. Please refer to API documentation for connection procedure. When webservice are activated a user with the role 'Webservices' must be created in the section 3.12.
- **Enable Remote EM:** allows to enable EcoStruxure EV Charging Expert setpoint update via webservice when REST api is activated.
- **Remote Energy Management login:** login of the dedicated user created for webservice connectivity. When there are multiple systems/users connected through api, only one can control Energy setpoints
- **Is remote Energy management Active:** this toggle is set by to 'On' when a system is connected via api. By default, the value is set to 'Off'. This parameter is read-only as it displays the status of the connection.
- **Minimal period for zone setpoint update:** allows to define the minimum period in second for setpoint update. If EcoStruxure EV Charging Expert receives several setpoint updates within this period, only the first value will be considered. Default value is 60 seconds.
- **Enable Time synchronization:** allows to enable the time synchronization with the 1/3 party system if the feature is supported by the system. We recommend disabling such synchronization when EcoStruxure EV Charging Expert is already connected to an OCPP platform.
- **Heartbeat period:** allows to define the time period for a periodic signal generated by the third-party system to indicate normal operation to EcoStruxure EV Charging Expert.

3.11.4 Miscellaneous

- **Enable Plug numbering:** This option is used when EcoStruxure EV Charging Expert manages products which have several sockets within the same connector (ie Smart Wallbox may have an optional domestic socket). When this option is set to 'on', EcoStruxure EV Charging Expert will use connector id 11 for the T2 socket and 12 for the domestic socket for OCPP messages with Central System. This option is relevant only if the central system supports such behavior. Default value is 'off'.

3.12 User management

Access by the Admin tab → Users management

3.12.1 User management landing page

Name	Role	Date of creation	Last access
Bruno	ADMIN	21/03/2019 14:22:48	25/03/2019 08:38:28
Youssef	USER	21/03/2019 14:23:18	21/03/2019 14:23:18

There are two profiles in the EcoStruxure EV Charging Expert:

Admin: full access to all configuration parameters

User: RFID card management, access to the dashboard in read-only mode

See [chapter 2.2.2](#) for login and password rules.

3.12.2 Add a user

All fields must be populated.

Add User
✕

Confirm you have right to add user

Administrator Username *

Administrator Password *

Provide new user information

New User Role

New Username *

New User Password *

Your password must satisfy the following conditions
at least 8 characters long lowercase characters
uppercase characters numbers special characters

Confirm Password *

3.12.3 Change the user password

All fields must be populated.

Change User Password

Confirm you have rights to update another user's password

Administrator Username *

Administrator Password *

Provide a new password to Online Demo

New User Password *

Confirm Password *

Your password must satisfy the following conditions
at least 8 characters long lowercase characters
uppercase characters numbers special characters

3.12.4 Delete a user

All fields must be populated.

Delete User

Confirm you have rights to delete a user

Administrator Username *

Administrator Password *

Confirm you want to delete user Online Demo

I confirm I want to delete user Online Demo

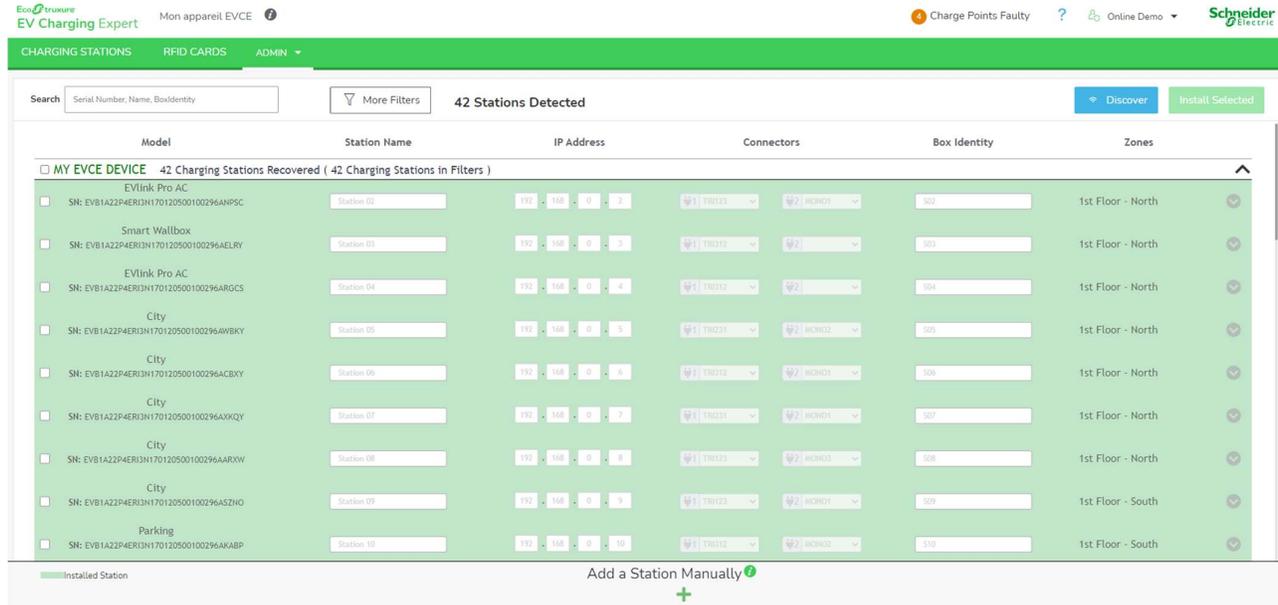
3.13 Charging station commissioning

Access: Admin tab → Station installation

3.13.1 Prerequisites

Charging stations must be powered and connected to the Ethernet network prior to the EcoStruxure EV Charging Expert commissioning.
 Charging stations must have the right firmware version, [see chapter 1.1.2.1 EVlink charging stations](#)

3.13.2 Charging station landing page

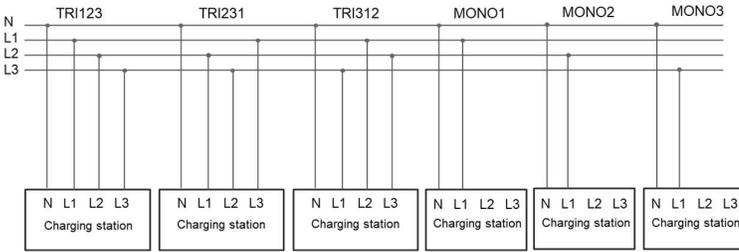


3.13.3 Description

Icon	Description
	Show all charging stations on the network
	Refresh the display charging station settings
	Save settings
	Add manually a charging station

3.13.4 Update charging station discovery

Steps	Description
1	Select the IP addresses scan range: enter the lowest and highest IP addresses. Note: if you have changed the sub-network of the EcoStruxure EV Charging Expert during the Network step, please update the scan range addresses accordingly.
2	Click
3	Update charging station settings:

Steps	Description
	<ul style="list-style-type: none"> - IP Address: Change this parameter if the building IT manager imposes fixed IP addresses (avoid X.X.X.0, X.X.X.1, X.X.X.254, X.X.X.255) - Station name: It is recommended to select a name that indicates the location of the station and the name of the parking (50 characters max) - Connector(s): in order to optimize load management, it is recommended to rotate the phases of the charging stations installed on the same site. Select here the phase wiring of each connector of the charging station according to the electrical wiring as implemented in the electrical network. e.g. <div style="text-align: center; margin: 10px 0;">  </div> <ul style="list-style-type: none"> - VIP: Check the box to activate the VIP status to the charging station. - Auth mode: The authentication mode will define the rules and strategy to grant access to the EV charging stations (see chapter 2.10). - Auth disconnected mode: it allows to define the behavior when the connection between the charging stations and the EcoStruxure EV Charging Expert is lost. (see chapter 2.10). - Version: Firmware version embedded in the charging station. See chapter 1.1.2.1 for compatibility. - Box identity: If the EcoStruxure EV Charging Expert is connected to a remote supervision, insert here the box identity provided by the Charge Point Operator (CPO). By default, it is the charging station MAC address. The box identity must not contain spaces. - Zones: Please choose the zone where the charging station belongs. Please note that the serial number of the charging station can be read by placing the pointer over the little question mark symbol next to each charging station model.
4	Click the “Save All” button to initiate the configuration of the charging stations
5	Click “Next” to complete the step



Note: It is possible that the installation of a charging station is not successful (marked with a red cross). In this case please relaunch the installation of the charging station.

During the configuration of the charging stations, the EcoStruxure EV Charging Expert will automatically update the firmware of the charging stations in the network to the charging station firmware version embedded in the EcoStruxure EV Charging Expert firmware.

3.13.5 Definition of authentication mode

The authentication mode will define the rules and strategy to grant access to the charging stations. Moreover, it allows to define the behavior of the charging stations

in the case that the connection between the charging stations and the EcoStruxure EV Charging Expert is lost.

The different authentication mode options are detailed on [chapter 2.10](#).

3.13.6 Filter your charging stations

You now have the possibility to filter your charging stations. You can filter by name, charge box identity, zone, and charging stations type (city, parking, ...). You also have the possibility to hide the charging stations that are already registered in your EcoStruxure EV Charging Expert.

3.14 Load shedding strategy

Access: Admin tab → Configuration → Load-shedding



Note: Whatever the parameters changed in degraded mode configuration, a reboot on the EcoStruxure EV Charging Expert and charging station must be done after the configuration.



Note: For the particular case of DC 24kW fast charging stations, the respect of the degraded mode instructions is not ensured, hence make sure the dimensioning of the electrical network and the nominal power provided to them are sufficient to avoid power outages.

3.14.1 Definition

The degraded mode is a parameter defining the current setpoint allocated to the charging station when the communication between the charging station and the EcoStruxure EV Charging Expert is lost. It is also the threshold under which the charge will be suspended in normal mode.

3.14.2 Load shedding mode configuration page

Step	Description
1	Select the minimum setpoint for your installation <ul style="list-style-type: none"> - IEC 61851 ready (6A single phase and 3 phases) - EV/ZE ready (8A single phase and 14A 3 phases)
2	Please choose the load shedding priority option: >Energy: Proportional to the energy consumed (kWh) <ul style="list-style-type: none"> • The system suspends the charging of vehicles which have consumed the highest amount of energy since the beginning of the charging process. This option is set by default. >Duration: Proportional to the charging time <ul style="list-style-type: none"> • The system suspends the charging of vehicles which have charged for the longest time since the beginning of the charging process.

Step	Description
3	Click on “Next” to complete the process

**Note:**

- DC fast charging stations don't support degraded mode. Make sure the electric network is dimensioned and configured taking that into account.

Stations need to be rebooted to take this parameter into account.

3.15 Maintenance

3.15.1 Read EcoStruxure EV Charging Expert Logs

Access by the Admin tab → Logs

Date	Device	Type	Sub Type	Message
25/08/2020, 11:40:21	S02	Chargepoint	Set authent	SetChargingProfile : Default setpoint:14A Status: received
25/08/2020, 11:40:20	LC	System	Download file	uptime:73451 sysUptime:73464 load:25/42/59 freeram:1535M vmSize:1422M rss:25M
25/08/2020, 11:40:19	S40	Chargepoint	Set authent	StatusNotification : status:Available timeReceived:0
25/08/2020, 11:40:18	S40	Communication	Com lost with station	BootNotification vendor:Schneider Electric model:Schneider SWB serialNumber:EVB1A22P4ERI3N170120500100296AWTPQ v7 => Accepted, interval: 900s
25/08/2020, 11:40:17	S40	Communication	Com lost with station	Open websocket from 127.0.0.1
25/08/2020, 11:40:16	LC	System	Download file	uptime:73451 sysUptime:73464 load:25/42/59 freeram:1535M vmSize:1422M rss:25M
25/08/2020, 11:40:15	S02	Chargepoint	Set authent	StatusNotification : status:Available timeReceived:0
25/08/2020, 11:40:14	S02	Communication	Com lost with station	BootNotification vendor:Schneider Electric model:Schneider SWB serialNumber:EVB1A22P4ERI3N170120500100296ASRRJ v7 => Accepted, interval: 900s
25/08/2020, 11:40:13	S02	Communication	Com lost with station	Open websocket from 127.0.0.1

3.15.1.1 Logs export

“Downlaod Logs” button is used to export all logs in a csv file. Active filter is not considered in the export.

3.15.1.2 Logs filter

“Filters” button allows to filter displayed logs by device (EcoStruxure EV Charging Expert or Charging Station), Zone or log type.

3.15.1.3 Refresh

“Refresh” buttons allow to update the logs according to the latest events from the system.

3.15.2 Download the maintenance report

Access by the Admin tab → EcoStruxure EV Charging Expert Reports

Click on Download button to get the EcoStruxure EV Charging Expert maintenance report in HTML format.

3.15.3 Download the Charging Stations maintenance report Logs

Access by the Admin tab → Station report

Downloading Charging Stations Report (Report Size : 0 / 20MB)

Station Name	Date	Type	Zone	Device
Station 14 (0/5 reports selected)				
Station 14	20/11/2020, 15:15:51	manually	1st Floor - North	My EVCE device
Station 14	20/11/2020, 15:16:02	Event - Automatic	1st Floor - North	My EVCE device
Station 14	20/11/2020, 15:16:21	Event - Automatic	1st Floor - North	My EVCE device
Station 14	20/11/2020, 15:47:59	Event - Automatic	1st Floor - North	My EVCE device
Station 14	20/11/2020, 15:48:26	Event - Automatic	1st Floor - North	My EVCE device
Station 17 (0/5 reports selected)				
Station 17	20/11/2020, 15:53:37	manually	1st Floor - North	My EVCE device
Station 17	20/11/2020, 15:53:47	Event - Automatic	1st Floor - North	My EVCE device
Station 17	21/11/2020, 15:52:48	Event - Automatic	1st Floor - North	My EVCE device
Station 17	22/11/2020, 15:52:47	Event - Automatic	1st Floor - North	My EVCE device
Station 17	23/11/2020, 08:26:47	Event - Automatic	1st Floor - North	My EVCE device

3.15.3.1 Reports filter

Filter button allows to filter reports by devices (EcoStruxure EV Charging Expert or Station), zone, date and type (Periodic or User requested). Periodic reports are generated when EcoStruxure EV Charging Expert starts and every 24 hours afterwards.

3.15.3.2 Download

Download button allows to download selected reports. All the reports will be archived into a single zip file. There is a 20 MB size limit for the content of the zip file that will prevent the download if exceeded.

3.15.3.3 Create a charging station report

You have the possibility to create a report for your charging stations. To do so, go into the dashboard “charging stations” tab, then click on “all zones” on the left panel.

Then, you can click on the download icon on the charging stations that you want to create a report:

GLOBAL | Schneider Electric | Charging stations | Badges | Admin

EcoStruxure™ EV Charging Expert | Status: 52 9 4 | English

DASHBOARD

Station fleet (Stations: 40)

Charge points: 66

- available: 52
- charging: 6
- suspended by EV: 1
- suspended by system: 3
- faulted: 4
- not connected: 6
- unavailable: 1

CHARGES: 9

STATIONS

Name	Zone	Connector	Status	Phase	Action
Station 02	1st Floor - North	1	unavailable	TR123	[Download]
		2	available	MONO2	[Actions]
Station 03	1st Floor - North	1	available	TR1312	[Actions]
		2	available	MONO2	[Actions]
Station 04	1st Floor - North	1	charging	TR123	[Actions]
Station 05	1st Floor - North	1	available	TR1312	[Actions]
		2	available	MONO2	[Actions]
Station 06	1st Floor - North	1	available	TR1312	[Actions]
		2	available	MONO2	[Actions]

3.16 EcoStruxure EV Charging Expert firmware update

You can update the new firmware release of the EcoStruxure EV Charging Expert.

Access by the Admin tab → Firmware Update

Installed firmware version
5.0.0-0
06/09/2023

Install Firmware Update

Choisir un fichier

Aucun fichier choisi

Upload and Update

How to get a firmware update

You need to go online to download the file with the firmware update. It is possible to install a firmware update at any time, you might do so later if you don't have a possibility to go online now.

If you can connect your browser to the internet, please do so now and then use the following link to see what's new in the latest version and download the file.

[EV Charging Expert Firmware Updates](#)

Click Choose file to select the binary file. The latest firmware release is available on se.com. You can use the following QR code or URL address to locate it:



<https://www.schneider-electric.com/en/product-range-download/62159-EVlink-load-management-system/?parent-category-id=1800&parent-subcategory-id=1840&filter=business-5-residential-and-small-business#/software-firmware-tab>

Click UPDATE to install the firmware in the EcoStruxure EV Charging Expert. Then reboot the EcoStruxure EV Charging Expert.

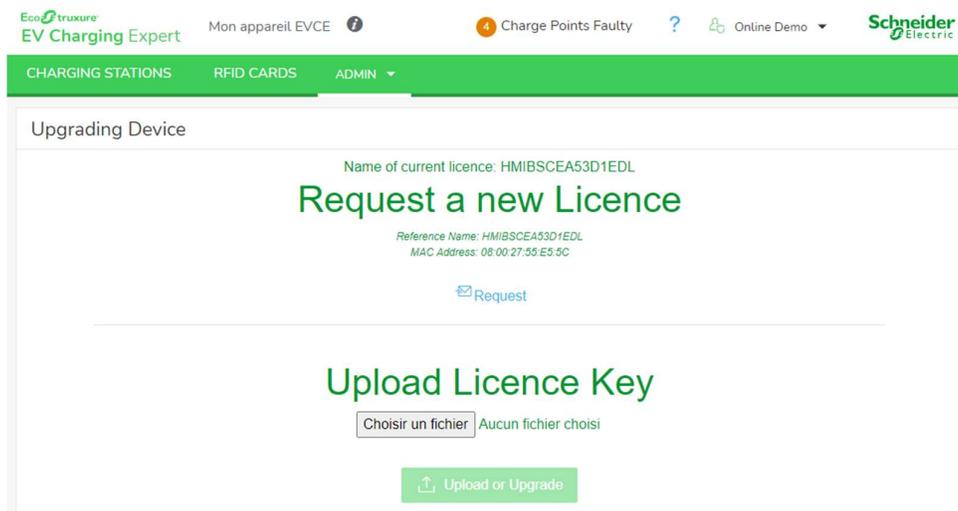
3.17 EcoStruxure EV Charging Expert License upgrade

You can upgrade your current EcoStruxure EV Charging Expert license to a more sophisticated one (for example, from a commercial reference able to manage up to 15 charging stations, to a new one able to manage up to 50 charging stations). If you wish to do so, please contact Schneider Electric, or your Schneider Electric commercial partner.

3.17.1 Get your EcoStruxure EV Charging Expert unique Identifier

You will need to provide the unique Identifier of your EcoStruxure EV Charging Expert product to get an upgrade package.

This unique identifier (Mac Address) is available from the 'Admin – License Upgrade' Menu:



You can copy the Mac address and the current reference from this page or click on the "Request" button that will open your email tool to send this information by email to your Schneider Electric contact, or your Schneider Electric commercial partner.

3.17.2 Import the EcoStruxure EV Charging Expert upgrade package

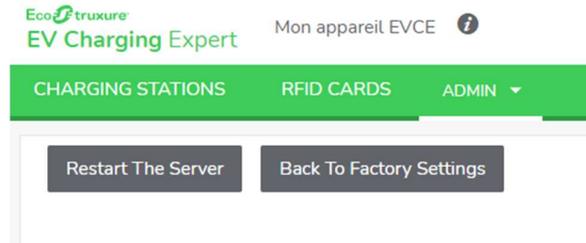
When you receive your upgrade package from your Schneider Electric contact or your Schneider Electric commercial partner, you will have to upload it within the 'Admin – License Upgrade' Menu.

When you click on the Upgrade License button, the upgrade package will be installed and a reboot of the EcoStruxure EV Charging Expert is required.

3.18 Reboot and back to factory settings

3.18.1 Reboot and back to factory settings from the webserver

Access by the Admin tab → Reboot



Click on “Reboot the server” to restart the EcoStruxure EV Charging Expert application.

Click on “Back to factory” to restore the EcoStruxure EV Charging Expert factory settings:

- The following data will be deleted:
 - RFID card list
 - Charging stations
 - Zones
 - Power meters
 - Transaction data
 - User list (except factory default user, ADMIN)
- The remote supervision connection will be removed
- The network settings will be reset

During the reboot process or the back to factory process the EcoStruxure EV Charging Expert will lose connection. A message will be shown on-screen for that. That is the normal behavior. Please wait a few seconds for the connection to be reestablished, or else refresh your browser.

3.18.2 Hardware back to factory settings

Refer to [chapter 5.1 Hardware back to factory settings](#).

3.19 Save and Restore

Access by the Admin tab → Save & Restore

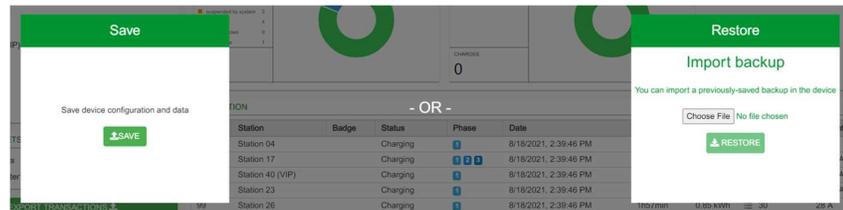
3.19.1 Save the EcoStruxure EV Charging Expert configuration

The EcoStruxure EV Charging Expert allows to save a backup of the current system configuration to be able to import it later if needed and avoid having to reconfigure again the system.

The information that is backed up is the following:

- Admin and user profiles credentials
- Charging stations configuration
- Zones configuration
- Power meters configuration
- Network configuration
- Authentication strategy configuration
- List of RFID cards
- Charging data records

When you click Admin tab -> “Save & Restore”, the following pop-up is displayed. It allows to either save or restore the EcoStruxure EV Charging Expert configuration.



When clicking the button “Save”, a backup file is generated. For the security of your information, it is crypted and signed. It is advised to register it in a safe repository.

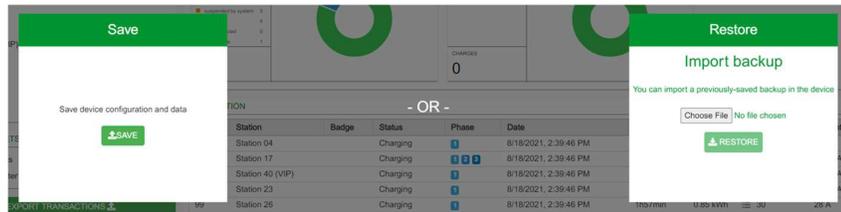
3.19.2 Restore during system commissioning

The “Save & Restore” pop-up during the system commissioning allows the user to restore a previously saved system configuration. It also allows to unselect the restoration of the administrator and user credentials so that, if the reason of the configuration restore is the loss of the administrator credentials and the consequent implementation of a hardware back-to-factory settings (see chapter 4.1), the administrator credentials can be recreated.



3.19.3 Restore during system operation

The “Save & Restore” pop-up during system operation (access via Admin tab) allows to either restore a previously-saved system configuration by choosing the appropriate file locally



Note: The information about the transactions registered between the date of the backup and the current date will be lost when implementing a configuration restoration. If you don't want to lose them, please make sure you save them by exporting them prior to the restore. See chapter 1.1.1.4 to know how to do it.



Note: The information on the RFID cards added between the date of the backup and the current date will be lost when implementing a backup restore. If you don't want to lose them, please make sure you save them by exporting them prior to the restore. See chapter 3.4.4 to know how to do it.

Chapter 4. **EcoStruxure** **EV Charging Expert** **Maintenance**

4.1 Hardware back to factory settings

4.1.1 Definition

If you find yourself in a situation where you can no longer access your EcoStruxure EV Charging Expert user interface (for example, because you have lost your Admin credentials, or if you have changed the network settings in a wrong way) you may consider restoring your EcoStruxure EV Charging Expert to its factory settings using the physical procedure to do it.

Note: When you reset your EcoStruxure EV Charging Expert to factory settings all data will be deleted. To know the list of data this procedure will delete, please refer to [chapter 3.19](#).

4.1.2 Prerequisites

EcoStruxure EV Charging Expert must be powered on.

4.1.3 Hardware back to Factory Settings procedure

Step	Description
1	<p>Create a wired bridge between the GPIO 7 and the GPIO 8 of the product connector for at least 5s.</p> 
2	After at least 5s, remove the wired bridge.
3	<p>Wait for the reboot of the product.</p> <p>You can now login to the EcoStruxure EV Charging Expert (configuration assistant, see chapter 2.1).</p>

4.2 Regular cleaning and maintenance

4.2.1 Introduction

Inspect the EcoStruxure EV Charging Expert Box periodically to determine its general condition. For example:

- Are all power cords and cables connected properly? Have any become loose?
- Are all installation screws holding the unit securely?
- Is the ambient temperature within the specified range?

The following sections describe maintenance procedures for the EcoStruxure EV Charging Expert Box, which must be carried out by a trained, qualified user.

DANGER

HAZARD OF ELECTRIC SHOCK, EXPLOSION OR ARC FLASH

- Remove all power from the device before removing any covers or elements of the system, and prior to installing or removing any accessories, hardware, or cables.
- Unplug the power cable from both the EcoStruxure EV Charging Expert Box and the power supply.
- Always use a properly rated voltage sensing device to confirm that power is off.
- Replace and secure all covers or elements of the system before applying power to the unit.
- Use only the specified voltage when operating the EcoStruxure EV Charging Expert Box. The AC unit is designed to use 100...240 Vac input. The DC unit is designed to use 24 Vdc input. Always check whether your device is AC or DC powered before applying power.

Failure to follow these instructions will result in death or serious injury.

During the operation, the surface temperature of the heat sink may exceed 70 ° C (158 ° F).

WARNING

RISK OF BURNS

Do not touch the surface of the heat sink during operation.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

4.2.2 Cleaning solutions

CAUTION

HARMFUL CLEANING SOLUTIONS

- Do not clean the unit or any component of the unit with paint thinner, organic solvents, or strong acids.
- Use only a mild soap or detergent that will not harm the polycarbonate material of the screen.

Failure to follow these instructions can result in injury or equipment damage.

Schneider Electric Industries SAS

35, rue Joseph Monier

CS 30323

92506 Rueil Malmaison Cedex

France

www.se.com

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