



Steps on how to use AC (7.4kW or 22kW) EV Charging Stations:

Step 1: Open or Download the Charge Hub App and set up an Account, complete with your chosen payment method. See (<https://www.chargehub.solutions/driver-guide-account-creation>) if you require assistance.



Step 2: With the App open, plug in the Station cable, or plug in your own Type 2 to Type 2 Charging Cable, into your vehicle and the Station. Make sure that the plug is fully pushed in.

Step 3: Start your Charging Session via the Charge Hub App (<https://www.chargehub.solutions/driver-guide-how-to-use-the-app>), or by tapping your Charge Hub RFID Card on the RFID Sensor located on the front of the Station. You can order a complimentary RFID Card or Tag via the App or website.

Step 4: To finish your Charging Session, stop via the Charge Hub App, RFID Card, or your vehicle console. Remove your cable.

Step 5: If payment was required to use the Station, then Charge Hub will automatically bill your payment method and email you a receipt.

Please send us any feedback via the App or to support@chargehub.solutions

Have a Great Day!

24/7 Support: 1300 98 67 67